MITSUBISHI ELECTRIC

SPLIT-TYPE AIR CONDITIONERS

INDOOR UNIT

No. OBH766
REVISED EDITION-A

SERVICE MANUAL

Models

MSZ-LN25VGW - E1 , ER1
MSZ-LN25VGV - E1 , ER1
MSZ-LN25VGB - E1 , ER1
MSZ-LN25VGR - E1 , ER1
MSZ-LN35VGW - E1 , ER1
MSZ-LN35VGV - E1 , ER1
MSZ-LN35VGB - E1 , ER1
MSZ-LN35VGR - E1 , ER1

MSZ-LN50VGW - E1 , ER1
MSZ-LN50VGV - E1 , ER1
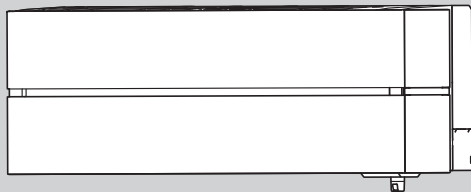**MSZ-LN50VGB** - E1 , ER1
MSZ-LN50VGR - E1 , ER1
MSZ-LN60VGW - E1 , ER1
MSZ-LN60VGV - E1 , ER1
MSZ-LN60VGB - E1 , ER1
MSZ-LN60VGR - E1 , ER1

Outdoor unit service manual
MUZ-LN•VG Series (OBH767)

CONTENTS

PARTS CATALOG (OBB766)

NOTE:
RoHS compliant products have <G> mark on the spec name plate.

Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.
Correct refrigerant is specified in the manuals and on the spec labels provided with our products.
We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

Revision A:
• For Wi-Fi interface, 10. TROUBLE SHOOTING has been modified.

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1 | TECHNICAL CHANGES

These models are compatible with the outdoor units with low standby power control.
Connecting these models to the **MUZ-LN·VG**-series outdoor units enables the low standby power control. Refer to the technical guide about the low standby power control.

These models may be connected to the **MUZ-LN·VG** series after once connected to the **MXZ** series and operated, for example because of relocation. In that case, the **MUZ-LN·VG** series outdoor units will not operate without taking a step. Follow the procedure "Deleting the memorized abnormal condition" described in 10-2.1.

MSZ-LN25VGW - E1 , ER1
MSZ-LN25VGV - E1 , ER1
MSZ-LN25VGB - E1 , ER1
MSZ-LN25VGR - E1 , ER1
MSZ-LN35VGW - E1 , ER1
MSZ-LN35VGV - E1 , ER1
MSZ-LN35VGB - E1 , ER1
MSZ-LN35VGR - E1 , ER1
MSZ-LN50VGW - E1 , ER1
MSZ-LN50VGV - E1 , ER1
MSZ-LN50VGB - E1 , ER1
MSZ-LN50VGR - E1 , ER1
MSZ-LN60VGW - E1 , ER1
MSZ-LN60VGV - E1 , ER1
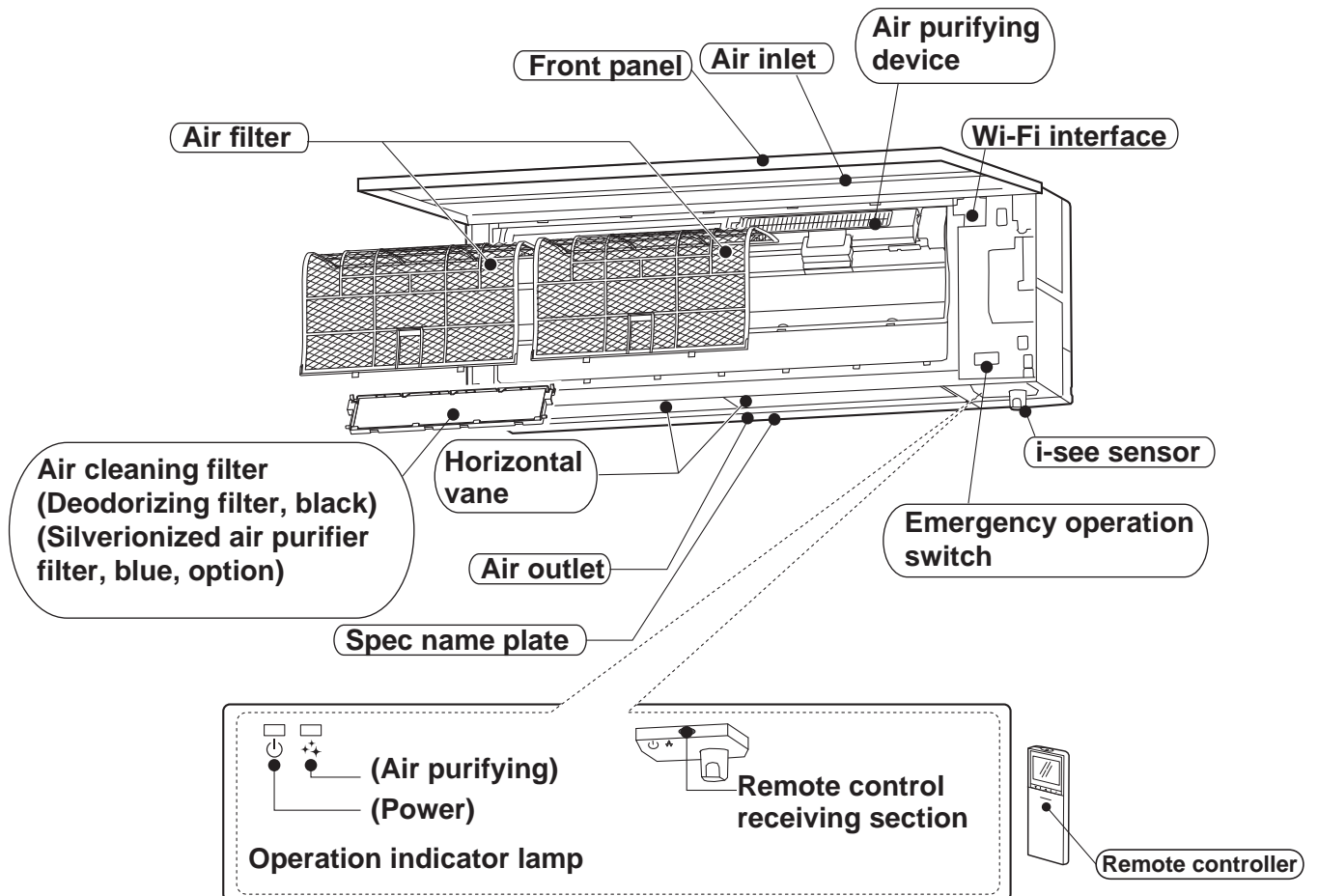**MSZ-LN60VGB -** E1 , ER1
MSZ-LN60VGR - E1 , ER1

1. New model
(Wi-Fi interface has been set as a standard part.)

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2 PART NAMES AND FUNCTIONS

MSZ-LN25VGW	MSZ-LN35VGW	MSZ-LN50VGW	MSZ-LN60VGW
MSZ-LN25VGV	MSZ-LN35VGV	MSZ-LN50VGV	MSZ-LN60VGV
MSZ-LN25VGB	MSZ-LN35VGB	MSZ-LN50VGB	MSZ-LN60VGB
MSZ-LN25VGR	MSZ-LN35VGR	MSZ-LN50VGR	MSZ-LN60VGR

Front panel · Air inlet · Air purifying device

Air filter

Wi-Fi interface

Air cleaning filter
(Deodorizing filter, black)
(Silverionized air purifier filter, blue, option)

Horizontal vane

i-see sensor

Air outlet

Emergency operation switch

Spec name plate

(Air purifying)
(Power)
Operation indicator lamp

Remote control receiving section

Remote controller

ACCESSORIES

Model	MSZ-LN25VGW MSZ-LN25VGV MSZ-LN25VGB MSZ-LN25VGR	MSZ-LN35VGW MSZ-LN35VGV MSZ-LN35VGB MSZ-LN35VGR	MSZ-LN50VGW MSZ-LN50VGV MSZ-LN50VGB MSZ-LN50VGR	MSZ-LN60VGW MSZ-LN60VGV MSZ-LN60VGB MSZ-LN60VGR
① Installation plate		1		
② Installation plate fixing screw 4 × 25 mm		5		
③ Wireless remote controller		1		
④ Felt tape (For left or left-rear piping)		1		
⑤ Corner box R		4		
⑥ Corner box L		4		
⑦ Battery (AAA) for remote controller		2		
⑧ Air cleaning filter (Deodorizing filter, black)		1		
⑨ Air purifying device		1		

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3

Indoor model				MSZ-LN25VGW MSZ-LN25VGV MSZ-LN25VGB MSZ-LN25VGR	MSZ-LN35VGW MSZ-LN35VGV MSZ-LN35VGB MSZ-LN35VGR	MSZ-LN50VGW MSZ-LN50VGV MSZ-LN50VGB MSZ-LN50VGR	MSZ-LN60VGW MSZ-LN60VGV MSZ-LN60VGB MSZ-LN60VGR
Power supply				Single phase 230 V, 50 Hz			
Electrical data	Power input *1	Cooling	W	20	24	29	40
		Heating		29		34	40
	Running current *1	Cooling	A	0.21	0.23	0.28	0.37
		Heating		0.28		0.33	0.37
Fan motor	Model			RC0J30-ME			
	Current *1	Cooling	A	0.21	0.23	0.28	0.37
		Heating		0.28	0.28	0.33	0.37
Dimensions W × H × D			mm	890 × 307 × 233			
Weight			kg	15.5			
Special remarks	Air direction			5			
	Airflow	Cooling Super High	m³/h	714	768	834	942
		Cooling High		528	528	636	762
		Cooling Med.		426	426	528	636
		Cooling Low		348	348	450	528
		Cooling Silent		258	258	342	426
		Heating Super High	m³/h	864	822	942	942
		Heating High		510	510	642	816
		Heating Med.		426	426	510	690
		Heating Low		342	342	384	564
		Heating Silent		240	258	324	390
	Sound level	Cooling Super High	dB(A)	42	43	46	49
		Cooling High		36	36	39	45
		Cooling Med.		29	29	35	41
		Cooling Low		23	24	31	37
		Cooling Silent		19	19	27	29
		Heating Super High	dB(A)	45	45	47	49
		Heating High		36	36	39	45
		Heating Med.		29	29	34	41
		Heating Low		24	24	29	37
		Heating Silent		19	19	25	29
	Fan speed	Cooling Super High	rpm	1,030	1,090	1,160	1,280
		Cooling High		820	820	940	1,080
		Cooling Med.		700	700	820	940
		Cooling Low		610	610	730	820
		Cooling Silent		500	500	600	700
		Heating Super High	rpm	1,190	1,150	1,280	1,280
		Heating High		800	800	950	1,140
		Heating Med.		700	700	800	1,000
		Heating Low		600	600	650	860
		Heating Silent		480	500	580	660
	Fan speed regulator			5			
Remote controller model				W: SG16L V: XG16A B: XG16C R: XG16B			

NOTE: Test conditions are based on ISO 5151.

Cooling: Indoor   Dry-bulb temperature 27°C   Wet-bulb temperature   19°C
Outdoor Dry-bulb temperature 35°C
Heating: Indoor   Dry-bulb temperature 20°C
Outdoor Dry-bulb temperature 7°C   Wet-bulb temperature   6°C
*1 Measured under rated operating frequency.

Specifications and rating conditions of main electric parts

Fuse	(F11)	T3.15AL250 V
Horizontal vane motor	(MV1)	12 V DC
Vertical vane motor	(MV2)	12 V DC
i-see SENSOR MOTOR	(MT)	12 V DC
Varistor	(NR11)	470 V
Terminal block	(TB)	3P

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4 NOISE CRITERIA CURVE

MSZ-LN25VGW MSZ-LN25VGB
MSZ-LN25VGV MSZ-LN25VGR

FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	42	●——●
	HEATING	45	○——○
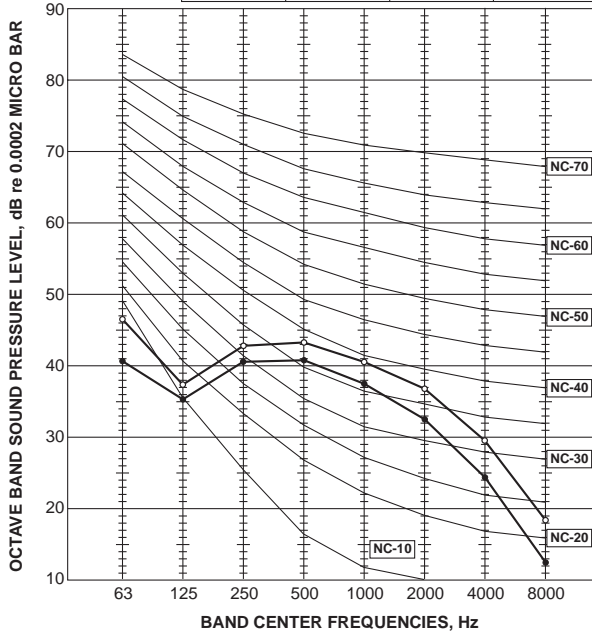
MSZ-LN35VGW MSZ-LN35VGB
MSZ-LN35VGV MSZ-LN35VGR

FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	43	●——●
	HEATING	45	○——○
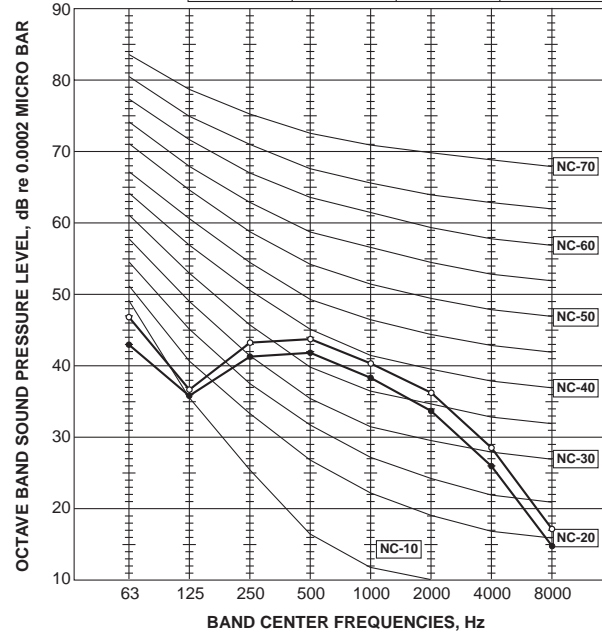
MSZ-LN50VGW MSZ-LN50VGB
MSZ-LN50VGV MSZ-LN50VGR

FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	46	●——●
	HEATING	47	○——○
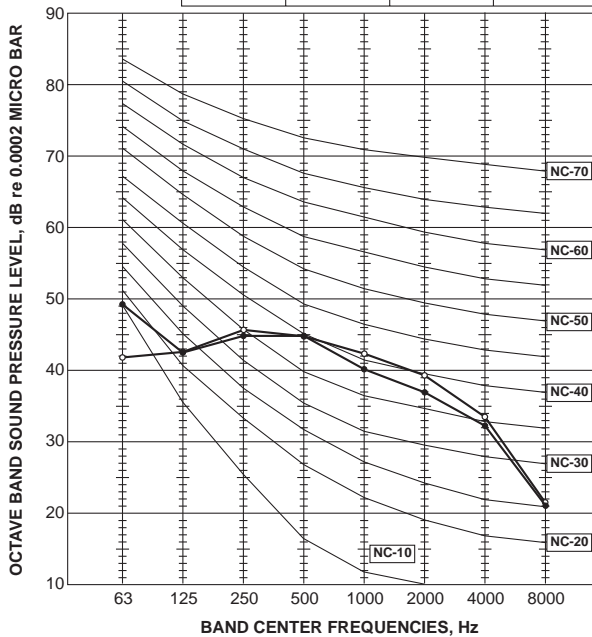
MSZ-LN60VGW MSZ-LN60VGB
MSZ-LN60VGV MSZ-LN60VGR

FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	49	●——●
	HEATING	49	○——○
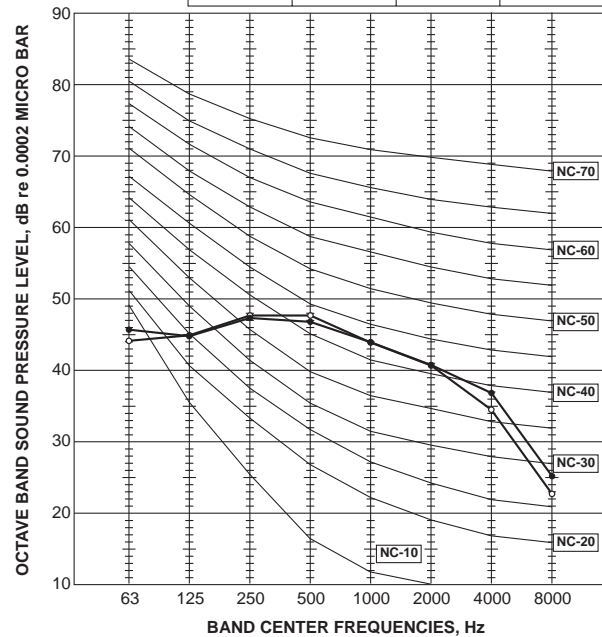
Test conditions
Cooling: Dry-bulb temperature 27 °C
Wet-bulb temperature 19 °C
Heating: Dry-bulb temperature 20 °C

OBH766A
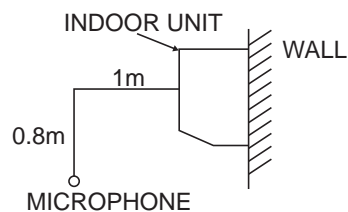
5 OUTLINES AND DIMENSIONS

MSZ-LN25VGW **MSZ-LN35VGW** **MSZ-LN50VGW** **MSZ-LN60VGW**
MSZ-LN25VGV **MSZ-LN35VGV** **MSZ-LN50VGV** **MSZ-LN60VGV**
MSZ-LN25VGB **MSZ-LN35VGB** **MSZ-LN50VGB** **MSZ-LN60VGB**
MSZ-LN25VGR **MSZ-LN35VGR** **MSZ-LN50VGR** **MSZ-LN60VGR**
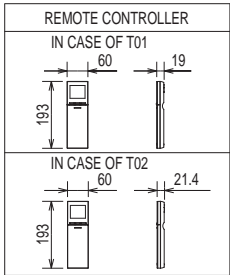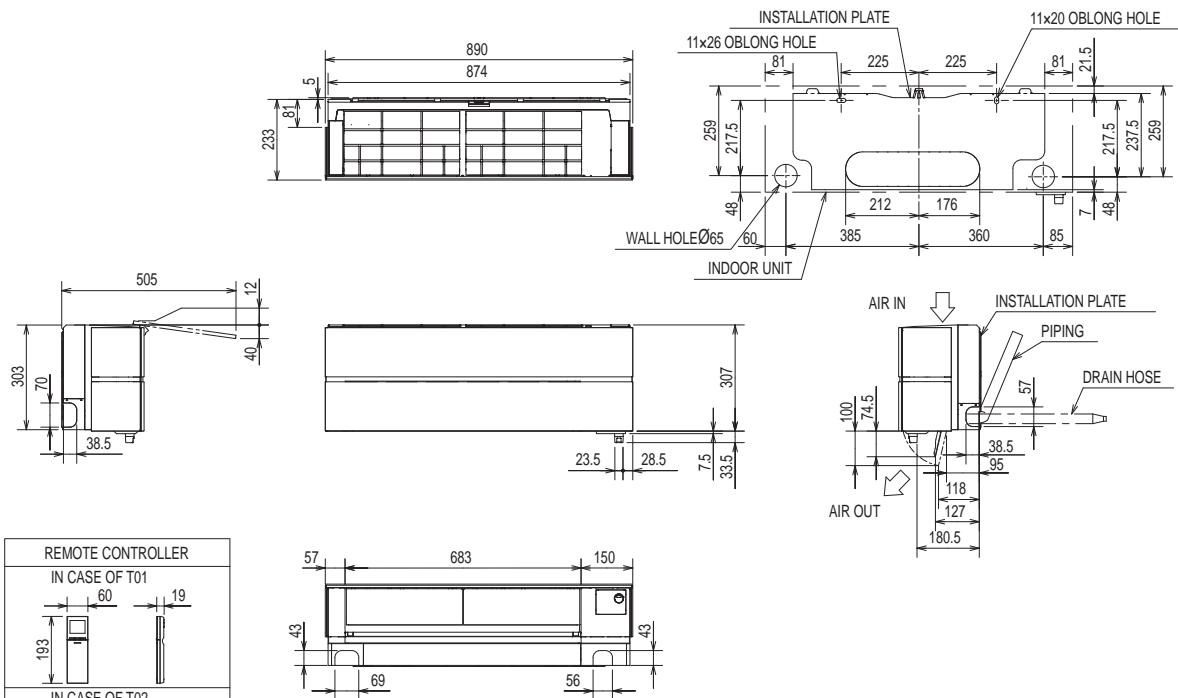
Unit: mm

MSZ-LN25/35/50VGW

PIPING	INSULATION	Ø35 O.D
	LIQUID LINE	Ø6.35 - 0.5m (FLARED CONNECTION Ø6.35)
	GAS LINE	Ø9.52 - 0.45m (FLARED CONNECTION Ø9.52)
DRAIN HOSE		INSULATION Ø28 CONNECTED PART Ø16 O.D
REMOTE CONTROLLER		T01

MSZ-LN25/35/50VGV,VGB,VGR

PIPING	INSULATION	Ø35 O.D
	LIQUID LINE	Ø6.35 - 0.5m (FLARED CONNECTION Ø6.35)
	GAS LINE	Ø9.52 - 0.45m (FLARED CONNECTION Ø9.52)
DRAIN HOSE		INSULATION Ø28 CONNECTED PART Ø16 O.D
REMOTE CONTROLLER		T02

MSZ-LN60VGW

PIPING	INSULATION	Ø37 O.D
	LIQUID LINE	Ø6.35 - 0.5m (FLARED CONNECTION Ø6.35)
	GAS LINE	Ø9.52 - 0.45m (FLARED CONNECTION Ø12.7)
DRAIN HOSE		INSULATION Ø28 CONNECTED PART Ø16 O.D
REMOTE CONTROLLER		T01

MSZ-LN60VGV,VGB,VGR

PIPING	INSULATION	Ø37 O.D
	LIQUID LINE	Ø6.35 - 0.5m (FLARED CONNECTION Ø6.35)
	GAS LINE	Ø9.52 - 0.45m (FLARED CONNECTION φ12.7)
DRAIN HOSE		INSULATION Ø28 CONNECTED PART Ø16 O.D
REMOTE CONTROLLER		T02

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MSZ-LN25VGW MSZ-LN35VGW MSZ-LN60VGW
MSZ-LN25VGV MSZ-LN35VGV MSZ-LN60VGV
MSZ-LN25VGB MSZ-LN35VGB MSZ-LN60VGB
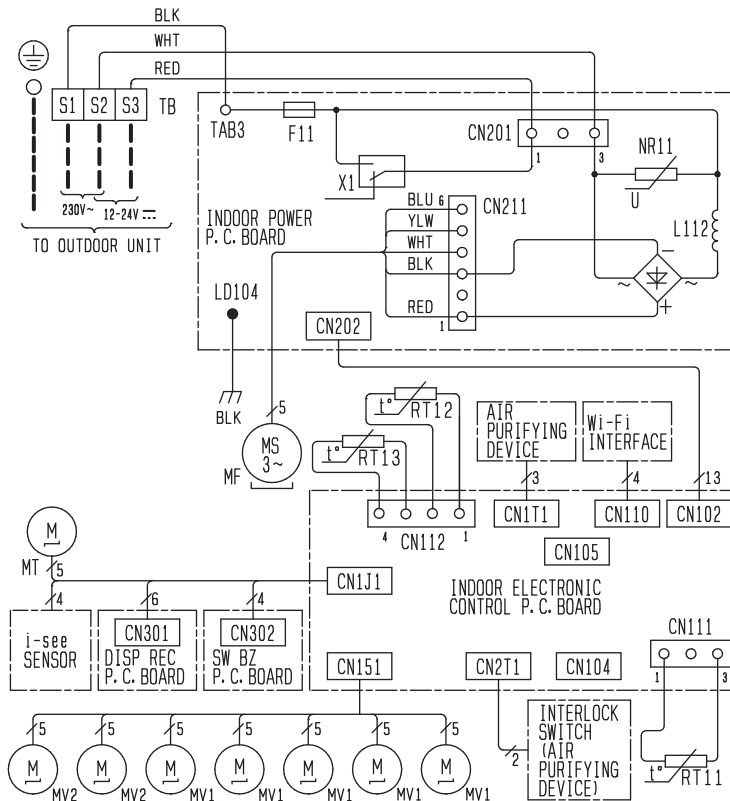**MSZ-LN25VGR MSZ-LN35VGR MSZ-LN60VGR**
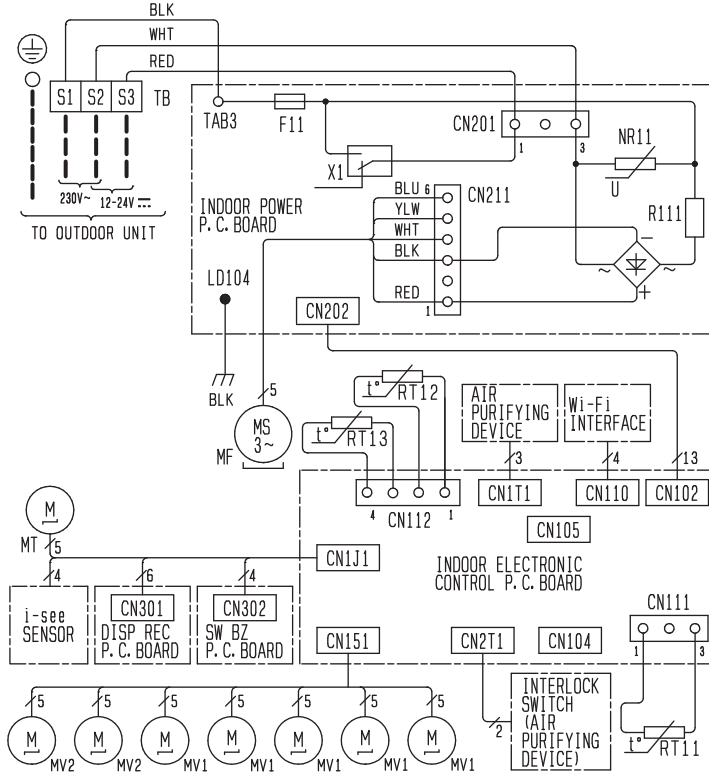
SYMBOL	NAME
F11	FUSE (T3.15AL250V)
MF	FAN MOTOR
MV1	VANE MOTOR (HORIZONTAL)
MV2	VANE MOTOR (VERTICAL)
MT	i-see SENSOR MOTOR
NR11	VARISTOR
R111	RESISTOR
RT11	ROOM TEMP. THERMISTOR
RT12	COIL TEMP. THERMISTOR (MAIN)
RT13	COIL TEMP. THERMISTOR (SUB)
TB	TERMINAL BLOCK
X1	RELAY

NOTES: 1. About the outdoor side electronic wiring refer to the outdoor unit electronic wiring diagram for servicing.
2. Use copper conductors only. (For field wiring)
3. Symbols indicate. ▭▭▭▭ : Terminal block
⬭⬭⬭⬭ : Connector

MSZ-LN50VGW
MSZ-LN50VGV
MSZ-LN50VGB
MSZ-LN50VGR

SYMBOL	NAME
F11	FUSE (T3.15AL250V)
MF	FAN MOTOR
MV1	VANE MOTOR (HORIZONTAL)
MV2	VANE MOTOR (VERTICAL)
MT	i-see SENSOR MOTOR
NR11	VARISTOR
L112	REACTOR
RT11	ROOM TEMP. THERMISTOR
RT12	COIL TEMP. THERMISTOR (MAIN)
RT13	COIL TEMP. THERMISTOR (SUB)
TB	TERMINAL BLOCK
X1	RELAY

NOTES: 1. About the outdoor side electronic wiring refer to the outdoor unit electronic wiring diagram for servicing.
2. Use copper conductors only. (For field wiring)
3. Symbols indicate. ▭▭▭▭ : Terminal block
⬭⬭⬭⬭ : Connector

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7 | REFRIGERANT SYSTEM DIAGRAM

MSZ-LN25VGW MSZ-LN35VGW
MSZ-LN25VGV MSZ-LN35VGV
MSZ-LN25VGB MSZ-LN35VGB
MSZ-LN25VGR MSZ-LN35VGR

Unit: mm

Refrigerant pipe ø9.52
(with heat insulator)

Indoor heat exchanger

Indoor coil thermistor RT12 (main)

Flared connection

Indoor coil thermistor RT13 (sub)

Room temperature thermistor RT11

Flared connection

Refrigerant pipe ø6.35
(with heat insulator)

→ Refrigerant flow in cooling
┈► Refrigerant flow in heating
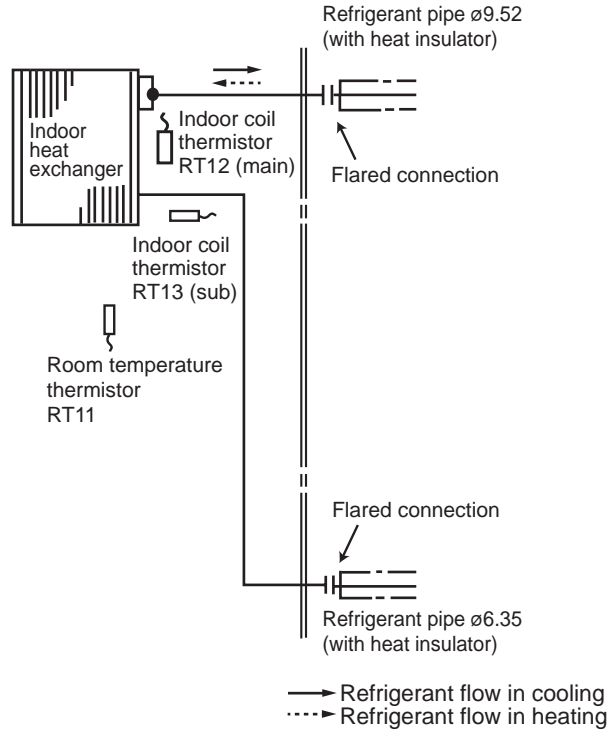
MSZ-LN50VGW MSZ-LN60VGW
MSZ-LN50VGV MSZ-LN60VGV
MSZ-LN50VGB MSZ-LN60VGB
MSZ-LN50VGR MSZ-LN60VGR
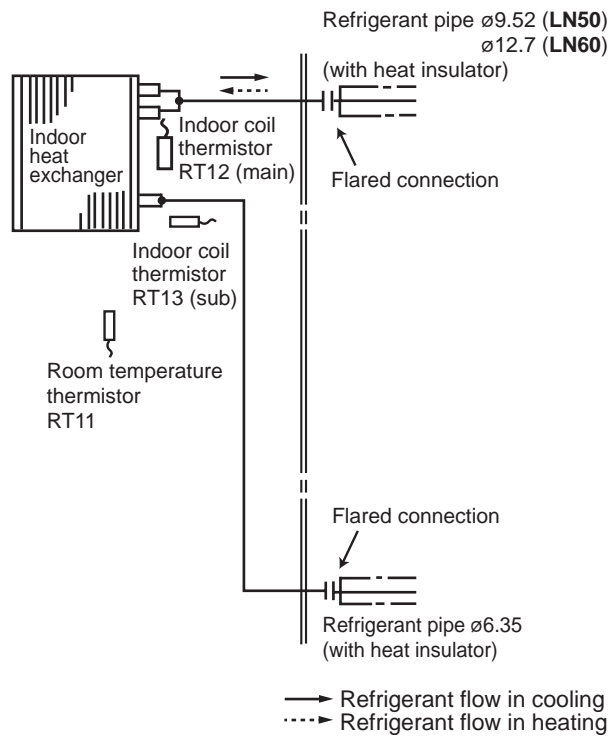
Refrigerant pipe ø9.52 (**LN50**)
ø12.7 (**LN60**)
(with heat insulator)

Indoor heat exchanger

Indoor coil thermistor RT12 (main)

Flared connection

Indoor coil thermistor RT13 (sub)

Room temperature thermistor RT11

Flared connection

Refrigerant pipe ø6.35
(with heat insulator)

→ Refrigerant flow in cooling
┈► Refrigerant flow in heating

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8 | SERVICE FUNCTIONS

MSZ-LN25VGW	MSZ-LN35VGW	MSZ-LN50VGW	MSZ-LN60VGW
MSZ-LN25VGV	MSZ-LN35VGV	MSZ-LN50VGV	MSZ-LN60VGV
MSZ-LN25VGB	MSZ-LN35VGB	MSZ-LN50VGB	MSZ-LN60VGB
MSZ-LN25VGR	MSZ-LN35VGR	MSZ-LN50VGR	MSZ-LN60VGR

8-1. TIMER SHORT MODE

For service, the following set time can be shortened by bridging the timer short mode point on the electronic control P.C. board.
(Refer to 10-7.)

- The set time for the ON/OFF timer can be reduced to 1 second for each minute.
- After the breaker is turned on, the time for starting the compressor, which normally takes 3 minutes, can be reduced to 1 minute. Restarting the compressor, which takes 3 minutes, cannot be reduced.

8-2. HOW TO SET REMOTE CONTROLLER EXCLUSIVELY FOR A PARTICULAR INDOOR UNIT

A maximum of 4 indoor units with wireless remote controllers can be used in a room.
To operate the indoor units individually with each remote controller, assign a number to each remote controller according to the number of the indoor unit.

This setting can be set only when all the following conditions are met:
- The remote controller is powered OFF.
- Weekly timer is not set.
- Weekly timer is not being edited.

(1) Hold down ⌐1~4⌐ button on the remote controller for 2 seconds to enter the pairing mode.
(2) Press ⌐1~4⌐ button again and assign a number to each remote controller.
   Each press of ⌐1~4⌐ button advances the number in the following order: 1 → 2 → 3 → 4.
(3) Press ⌐SET⌐ (EDIT/SEND) button to complete the pairing setting.

After you turn the breaker ON, the remote controller that first sends a signal to an indoor unit will be regarded as the remote controller for the indoor unit.
Once they are set, the indoor unit will only receive the signal from the assigned remote controller afterwards.

8-3. SETTING THE INSTALLATION POSITION

Be sure to set the remote controller according to the installed position of the indoor unit.
Installation position:
Left: Distance to objects (wall, cabinet, etc.) is less than 50 cm to the left
Center: Distance to objects (wall, cabinet, etc.) is more than 50 cm to the left and right
Right: Distance to objects (wall, cabinet, etc.) is less than 50 cm to the right

(Left) (Center) (Right)
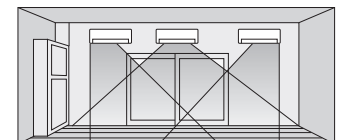
The installation position can be set only when all the following conditions are met:
- The remote controller is powered OFF.
- Weekly timer is not set.
- Weekly timer is not being edited.

(1) Hold down WIDE VANE ⌐ ▱ ⌐ button on the remote controller for 2 seconds to enter the position setting mode.
(2) Select the target installation position by pressing WIDE VANE ⌐ ▱ ⌐ button. (Each press of the WIDE VANE ⌐ ▱ ⌐ button displays the positions in order: center → right → left.)
(3) Press ⌐SET⌐ (EDIT/SEND) button to complete the position setting.

Installation position	Left	Center	Right
Remote controller display	⌐═	═	═⌐

8-4. AUTO RESTART FUNCTION

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. "AUTO RESTART FUNCTION" automatically starts operation in the same mode just before the shutoff of the main power.

Operation
① If the main power has been cut, the operation settings remain.
② After the power is restored, the unit restarts automatically according to the memory.
  (However, it takes at least 3 minutes for the compressor to start running.)

How to disable "AUTO RESTART FUNCTION"
① Turn off the main power for the unit.
② Cut the jumper wire to JR77 on the indoor electronic control P.C. board. (Refer to 10-7.)

INDOOR electronic control P.C. board

CN1J1

CN102

CN151

JR77
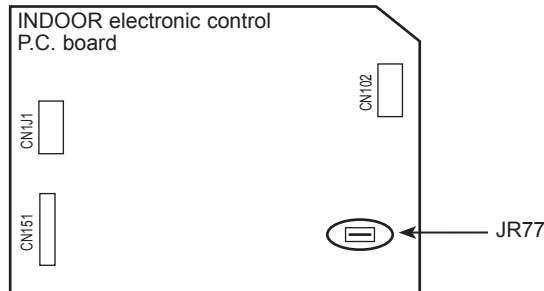
NOTE:
- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been turned OFF with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is OFF.
- To prevent the breaker from tripping OFF due to the rush of starting current, systematize other home appliance not to turn ON at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart.
  Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.

8-5. Wi-Fi INTERFACE SETTING UP
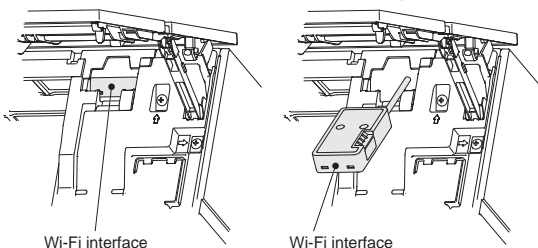
This Wi-Fi interface, communicates the status information and controls the commands from the MELCloud by connecting to an indoor unit.

Wi-Fi interface   Wi-Fi interface

Wi-Fi interface introduction

No.	Item	Description
1	MODE switch	It selects modes.
2	RESET switch	It resets the system and ALL settings.
3	ERR LED (Orange)	It shows the network error state.
4	NET LED (Green)	It shows the network state.
5	MODE LED (Orange)	It shows the Access point mode state.
6	UNIT LED (Green)	It shows the indoor unit state.

3
4
5
6

ERR
NET
MODE
UNIT

RESET   MODE

2   1
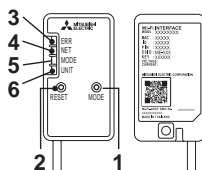
(1) MODE switch
- The MODE switch is used for selecting modes in configurations.

(2) RESET switch
- Hold down the RESET switch for 2 seconds to reboot the system.
- Hold down the RESET switch for 14 seconds to initialize the Wi-Fi interface to the factory default.

NOTE:
When the Wi-Fi interface is reset to the factory default, ALL the configuration information will be lost. Take great care in implementing this operation.

(1) Open the front panel and remove the Wi-Fi interface.

(2) Set up a connection between the Wi-Fi interface and the router. Refer to the SETUP MANUAL and SETUP QUICK REFERENCE GUIDE provided with the unit.

For SETUP MANUAL, please go to the website below. http://www.melcloud.com/Support

(3) Put the Wi-Fi interface back and close the front panel after the setup is completed.

(4) For MELCloud User Manual, please go to the website below. http://www.melcloud.com/Support

NOTE:
- Ensure that the Router supports the WPA2-AES encryption setting before starting the Wi-Fi interface setup.
- The End user should read and accept the terms and conditions of the Wi-Fi service before using this Wi-Fi interface.
- To complete connection of this Wi-Fi interface to the Wi-Fi service, the Router may be required.
- This Wi-Fi interface will not commence transmission of any operational data from the system until the End user registers and accepts the terms and conditions of the Wi-Fi service.
- This Wi-Fi interface should not be installed and connected to any Mitsubishi Electric system which is to provide application critical cooling or heating.
- At the time of relocation or disposal, reset the Wi-Fi interface to the factory default.

Mitsubishi Electric's Wi-Fi interface is designed for communication to Mitsubishi Electric's MELCloud Wi-Fi service.
Third party Wi-Fi interfaces cannot be connected to MELCloud.
Mitsubishi Electric is not responsible for any (i) under performance of a system or any product;
(ii) system or product fault; or (iii) loss or damage to any system or product;
which is caused by or arises from connection to and/or use of any third party Wi-Fi interface or any third party Wi-Fi service with Mitsubishi Electric equipment.

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9 | MICROPROCESSOR CONTROL

MSZ-LN25VGW   MSZ-LN35VGW   MSZ-LN50VGW   MSZ-LN60VGW
MSZ-LN25VGV   MSZ-LN35VGV   MSZ-LN50VGV   MSZ-LN60VGV
MSZ-LN25VGB   MSZ-LN35VGB   MSZ-LN50VGB   MSZ-LN60VGB
MSZ-LN25VGR   MSZ-LN35VGR   MSZ-LN50VGR   MSZ-LN60VGR

WIRELESS REMOTE CONTROLLER

Signal transmitting section
Distance of signal : About 6 m
Beep(s) is (are) heard from the indoor unit when the signal is received.

OPERATION SELECT button
ECONO COOL button
POWERFUL button
i-save button
NIGHT MODE button

FAN SPEED CONTROL button
WIDE VANE button
VANE CONTROL button
PURIFIER button
DIRECTION button
TIME, TIMER set buttons
FORWARD button
BACKWARD button
WEEKLY TIMER set buttons
RESET button
CLOCK button

Operation display section

TEMPERATURE buttons

STOP/OPERATE (OFF/ON) button
SENSOR (i-see) button

Indication of remote controller model is on back

Lid
Slide the lid down to open the remote controller. Slide it down further to get to the weekly timer buttons.

NOTE: Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.

INDOOR UNIT DISPLAY SECTION

Operation Indicator lamp

The operation indicator at the right side of the indoor unit indicates the operation state.
  • The following indication applies regardless of shape of the indication.

Indication	Operation state	Room temperature
☀ ☼	Standby mode (Only during multi system operation)	—

☀ Lit
☼ Blinking
○ Not lit

9-1. COOL (❄) OPERATION

(1) Press STOP/OPERATE (OFF/ON) button.
    OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select COOL mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons TEMP ⊖ or ⊕ button to select the desired temperature. The setting range is 16 - 31°C.

1. Coil frost prevention

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the coil from frosting.
When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.
The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

2. Low outside temperature operation

When the outside temperature is lower, low outside temperature operation starts, and the outdoor fan slows or stops.

3. Indoor fan speed control

When the thermostat turns OFF, the indoor fan operates very Low to reduce power consumption.
When the room temperature rises and the thermostat is ON, the indoor fan operates according to the settings on the remote controller.

9-2. DRY (△) OPERATION

(1) Press STOP/OPERATE (OFF/ON) button.
    OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select DRY mode with OPERATION SELECT button.
(3) The set temperature is determined from the initial room temperature.

1. Coil frost prevention

Coil frost prevention works the same way as that in COOL mode. (9-1.1.)

2. Low outside temperature operation

Low outside temperature operation works the same way as that in COOL mode. (9-1.2.)

3. Indoor fan speed control

Indoor fan speed control works the same way as that in COOL mode. (9-1.3.)

9-3. FAN (❀) OPERATION

(1) OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select FAN mode with OPERATION SELECT button.
(3) Select the desired fan speed. When AUTO, it becomes Low.
    Only indoor fan operates.
    Outdoor unit does not operate.

9-4. HEAT (☀) OPERATION

(1) Press STOP/OPERATE (OFF/ON) button.
    OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select HEAT mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons TEMP ⊖ or ⊕ button to select the desired temperature. The setting range is 10 - 31°C.

1. Cold air prevention control

When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

2. High pressure protection

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.
When the temperature of indoor heat exchanger becomes too high, the high pressure protection works.
The indoor fan operates following the cold air prevention control. This mode continues until the temperature of indoor heat exchanger falls.

3. Defrosting

Defrosting starts when the temperature of outdoor heat exchanger becomes too low.
The compressor stops once, the indoor/outdoor fans stop, the 4-way valve reverses, and the compressor re-starts.
This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.

9-5. AUTO CHANGE OVER ⋯ AUTO MODE OPERATION

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation.

Mode selection

(1) Initial mode
    When unit starts the operation with AUTO operation from OFF:
        • If the room temperature is higher than the set temperature, operation starts in COOL mode.
        • If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.
(2) Mode change
    COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 1°C below the set temperature.
    HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 1°C above the set temperature.

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NOTE 1:

If 2 or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in ⬚ (AUTO), cannot change over to the other operating mode (COOL ↔ HEAT) and becomes a state of standby.
Refer to **NOTE 2 "FOR MULTI SYSTEM AIR CONDITIONER"**.

NOTE 2:

FOR MULTI SYSTEM AIR CONDITIONER

OUTDOOR UNIT: MXZ series

Multi system air conditioner can connect 2 or more indoor units with one outdoor unit.

• When you try to operate 2 or more indoor units with one outdoor unit simultaneously, one for the cooling and the others for heating, the operation mode of the indoor unit that operates first is selected. Other indoor units cannot operate, and operation indicator lamp flashes as shown in the figure below. In this case, please set all the indoor units to the same operation mode.

OPERATION INDICATOR

- Lit
- Blinking
- Not lit
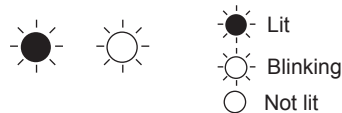
• When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.

• In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.

9-6. AUTO VANE OPERATION

1. Horizontal vane

(1) Vane motor drive

These models are equipped with stepping motors for the horizontal vanes. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from indoor microprocessor.

(2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL (L-VANE-R) button.

AUTO → 1 → 2 → 3 — 4 → 5 → SWING
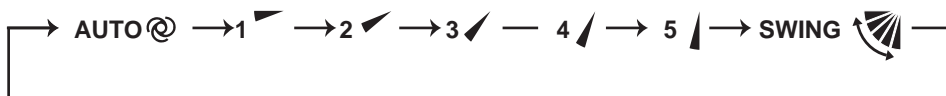
NOTE: The right and left horizontal vanes set to the same level may not align perfectly.

(3) Positioning

To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected angle.

Confirmation of standard position is performed in the following cases:

(a) When the operation starts or finishes (including timer operation).
(b) When the test run starts.
(c) When standby mode (only during multi system operation) starts or finishes.

(4) VANE AUTO (⊚) mode

In VANE AUTO mode, the microprocessor automatically determines the vane angle to make the optimum room temperature distribution.

In COOL and DRY operation
Vane angle is fixed to Horizontal position.

Horizontal position

In HEAT operation
Vane angle is fixed to Angle 4.

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(5) STOP (operation OFF) and ON TIMER standby

In the following cases, the horizontal vane returns to the closed position.

(a) When STOP/OPERATE (OFF/ON) button is pressed (POWER OFF).
(b) When the operation is stopped by the emergency operation.
(c) When ON TIMER is ON standby.

(6) Dew prevention

During COOL or DRY operation with the lower position when the compressor cumulative operation time exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

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(7) SWING (⌇) mode

By selecting SWING mode with VANE CONTROL button, the horizontal vanes swing vertically.

When COOL, DRY or FAN mode is selected, only the upper vane swings.

(8) Cold air prevention in HEAT operation

The horizontal vane position is set to Upward.

NOTE: When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat off, this control does not work in the indoor unit.

(9) ECONO COOL (⌂) operation (ECONOmical operation)

When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 2°C higher by the microprocessor. However, the temperature on the LCD screen on the remote controller is not changed. Also the horizontal vane swings in various cycle.

SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher, the air conditioner can keep comfort. As a result, energy can be saved.

To cancel this operation, select a different mode or press one of the following buttons in ECONO COOL operation: ECONO COOL, VANE CONTROL, LONG or POWERFUL button.

(10) POWERFUL (⌐) operation

The air conditioner automatically adjusts the fan speed and the set temperature, and operates the POWERFUL mode. The POWERFUL mode is cancelled automatically 15 minutes after operation starts, or when POWERFUL button is pressed once again within 15 minutes after operation starts. The operation mode returns to the mode prior to POWERFUL operation. To cancel this operation manually, select a different mode or press one of the following buttons within 15 minutes after operation starts: STOP/OPERATE (OFF/ON), ECONO COOL, FAN SPEED CONTROL or i-save button.

2. Vertical vane

(1) Vane motor drive

These models are equipped with a stepping motor for the vertical vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from microprocessor.

(2) The vertical vane angle and mode change as follows by pressing WIDE VANE CONTROL button.

(3) Positioning
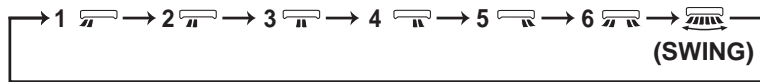
To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected angle.

Confirmation of standard position is performed in the following cases:

(a) STOP/OPERATE (OFF/ON) button is pressed (POWER ON).

(4) SWING (▨) MODE

By selecting SWING mode with WIDE VANE CONTROL button, the vertical vane swings horizontally. The remote controller displays "▨". Swing mode is cancelled when WIDE MODE CONTROL button is pressed once again.

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9-7. TIMER OPERATION
1. How to set the time
(1) Check that the current time is set correctly.
> **NOTE:** Timer operation will not work without setting the current time. Initially "0:00" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK button.

How to set the current time
(a) Press the CLOCK button.
(b) Press the TIME SET buttons (⎓∧⎓ and ⎓∨⎓) to set the current time.
  • Each time FORWARD button (⎓∧⎓) is pressed, the set time increases by 1 minute, and each time BACKWARD button (⎓∨⎓) is pressed, the set time decreases by 1 minute.
  • Pressing those buttons longer, the set time increases/decreases by 10 minutes.
(c) Press the CLOCK set button.

(2) Press STOP/OPERATE (OFF/ON) button to start the air conditioner.
(3) Set the time of timer.

ON timer setting
(a) Press ON TIMER button(⊘ON) during operation.
(b) Set the time of the timer using TIME SET buttons (⎓∧⎓ and ⎓∨⎓).*

OFF timer setting
(a) Press OFF TIMER button (⊘OFF) during operation.
(b) Set the time of the timer using TIME SET buttons (⎓∧⎓ and ⎓∨⎓). *

  *Each time FORWARD button (⎓∧⎓) is pressed, the set time increases by 10 minutes: each time BACKWARD button (⎓∨⎓) is pressed, the set time decreases by 10 minutes.

2. To release the timer
To release ON timer, press ON TIMER button (⊘ON).

To release OFF timer, press OFF TIMER button(⊘OFF).

TIMER is cancelled and the display of set time disappears.

PROGRAM TIMER

• OFF timer and ON timer can be used in combination. The set time that is reached first will operate first.
• "➡" and "⬅" display shows the order of OFF timer and ON timer operation.

(Example 1) The current time is 8:00 PM.
  The unit turns off at 11:00 PM, and on at 6:00 AM.
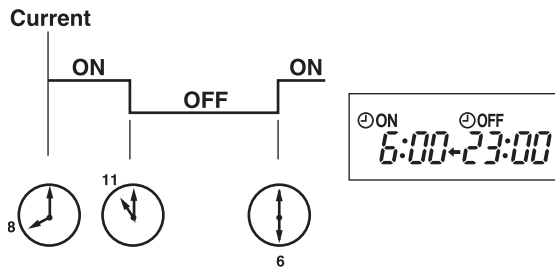
(Example 2) The current time is 11:00 AM.
  The unit turns on at 5:00 PM, and off at 9:00 PM.
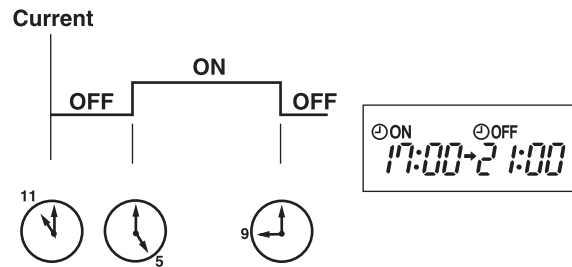
> **NOTE:** If the main power is turned OFF or a power failure occurs while ON/OFF timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

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9-8. WEEKLY TIMER OPERATION

• A maximum of 4 ON or OFF timers can be set for individual days of the week.
• A maximum of 28 ON or OFF timers can be set for a week.

E.g. : Runs at 24°C from waking up to leaving home, and runs at 27°C from getting home to going to bed on weekdays.
Runs at 27°C from waking up late to going bed early on weekends.

Mon ↷ Fri	Setting1	Setting2		Setting3	Setting4
	ON	OFF		ON	OFF
		24°C			27°C
	6:00	8:30		17:30	22:00

Sat ↷ Sun	Setting1		Setting2
	ON		OFF
		27°C	
	8:00		21:00
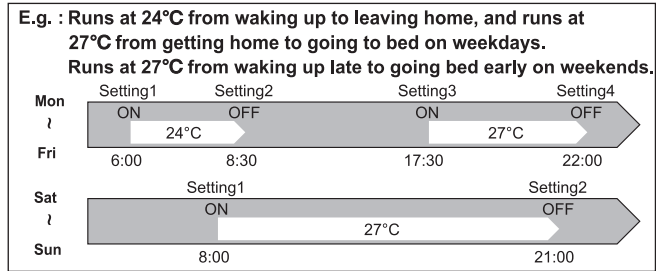
NOTE:
• The simple ON/OFF timer setting is available while the weekly timer is on. In this case, the ON/OFF timer has priority over the weekly timer; the weekly timer operation will start again after the simple ON/OFF timer is complete.

1. How to set the weekly timer
* Make sure that the current time and day are set correctly.

(1) Press [EDIT/SEND SET] button to enter the weekly timer setting mode.

WEEKLY Mon
SET
1   --:-- --°C

* [SET] blinks.
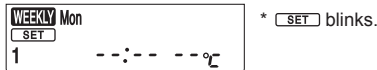
(2) Press [DAY] and [1~4] buttons to select setting day and number.

WEEKLY Mon Tue Wed Thu Fri Sat Sun
SET
1   --:-- --°C

E.g. : [Mon Tue ... Sun] and [1] are selected.

Pressing [DAY] selects the day of the week to be set.

→ Mon → Tue → Wed → Thu → Fri → Sat → Sun ⌐
⌐ Mon Tue Wed Thu Fri Sat Sun ←

* All days can be selected.

Pressing [1~4] selects the setting number.

→ 1 → 2 → 3 → 4
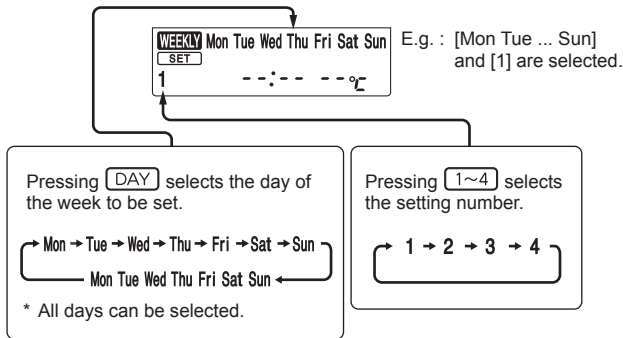
(3) Press [⊘ ON/OFF], [▲TIME▼], and [▲TEMP▼] buttons to set ON/OFF, time, and temperature.

WEEKLY Mon Tue Wed Thu Fri Sat Sun
SET
1   ⊘ON   6:00 24°C

E.g. : [ON], [6:00] and [24°C] are selected.

Pressing [⊘ ON/OFF] selects ON/OFF timer.

→ ⊘ON → ⊘OFF

Pressing [DELETE] deletes timer setting.

Pressing [▲TIME▼] adjusts the time.

Pressing [▲TEMP▼] adjusts the temperature.
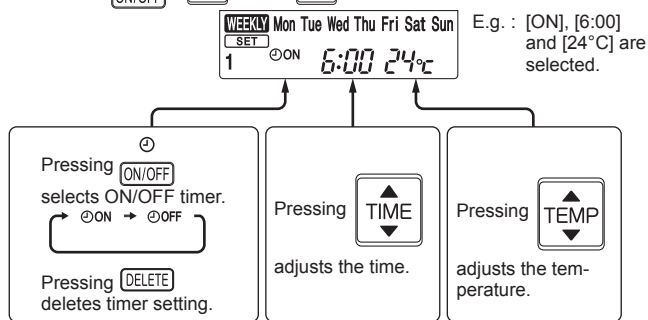
* Hold down the button to change the time quickly.
* The temperature can be set between 16°C and 31°C at COOL operation.
* The temperature can be set between 10°C and 31°C at HEAT operation.

Press [DAY] and [1~4] buttons to continue setting the timer for other days and/or numbers.

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(4) Press [EDIT/SEND SET] button to complete and transmit the weekly timer setting.

Mon
CLOCK
13:00

* [SET] which was blinking goes out, and the current time will be displayed.

NOTE:

• Press [EDIT/SEND SET] button to transmit the setting information of weekly timer to the indoor unit. Point the remote controller toward the indoor unit for 3 seconds.

• When setting the timer for more than one day of the week or one number, [EDIT/SEND SET] button does not have to be pressed per each setting. Press [EDIT/SEND SET] button once after all the settings are complete. All the weekly timer settings will be saved.

• Press [EDIT/SEND SET] button to enter the weekly timer setting mode, and press and hold [DELETE] button for 5 seconds to erase all weekly timer settings. Point the remote controller toward the indoor unit.

(5) Press [WEEKLY TIMER ON/OFF] button to turn the weekly timer ON. ([WEEKLY] lights.)

•When the weekly timer is ON, the day of the week whose timer setting is complete, will light.

Press [WEEKLY TIMER ON/OFF] button again to turn the weekly timer OFF. ([WEEKLY] goes out.)

NOTE:
The saved settings will not be cleared when the weekly timer is turned OFF.

2. Checking weekly timer setting

(1) Press [EDIT/SEND SET] button to enter the weekly timer setting mode.

*[SET] blinks.

(2) Press [DAY] or [1~4] buttons to view the setting of the particular day or number.

(3) Press [CANCEL] button to exit the weekly timer setting.

NOTE:
When all days of the week are selected to view the settings and a different setting is included among them, ⁻⁻:⁻⁻ ⁻⁻℃ will be displayed.

9-9. i-see CONTROL (▧) MODE AND ABSENCE DETECTION

In the i-see control mode, the room temperature is controlled based on the sensible temperature.

(1) Press SENSOR button with a thin instrument during COOL, DRY, HEAT and AUTO mode to activate i-see control mode (▧).
The default setting is "active".

(2) Press SENSOR button several times to cancel i-see control mode.

→ ▧ → ▧🏠 → ▧ OFF → Cancel
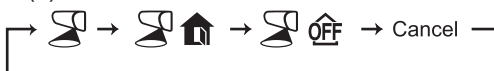
NOTE:
Any person at the following places cannot be detected:
 • Along the wall on which the air conditioner is installed
 • Directly under the air conditioner
 • Where any obstacle, such as furniture, is between the person and the air conditioner
A person may not be detected in the following situations:
 • Room temperature is high.
 • A person wears heavy clothes and his/her skin is not exposed.
 • A heating element of which temperature changes significantly is present.
 • Some heat sources, such as a small child or pet, may not be sensed.
 • A heat source and the air conditioner are more than 6 m apart.
 • A heat source does not move for a long time.
Do not touch the i-see SENSOR. This may cause malfunction of the i-see SENSOR.
The intermittent operating sound is a normal sound produced when the i-see SENSOR is moving from side to side.

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ABSENCE DETECTION (🏠)

This function automatically changes the operation to No occupancy energy-saving mode or No occupancy Auto-OFF mode when nobody is in the room.

(1) To activate this No occupancy energy-saving mode, press SENSOR button until 🏠 appears on the operation display of the remote controller.

(2) To activate this No occupancy Auto-OFF mode, press SENSOR button until OFF appears on the operation display of the remote controller.

(3) Press SENSOR button again to cancel the ABSENCE DETECTION.

→ 🌀 → 🌀 🏠 → 🌀 OFF → Cancel

	No occupancy detected		Occupancy detected
	About 10 min.	About 1 HR.	
🏠 Energy-saving mode	Normal	Saving energy / Saving more	Normal
OFF Auto-OFF mode	Normal	Saving energy	Turn OFF
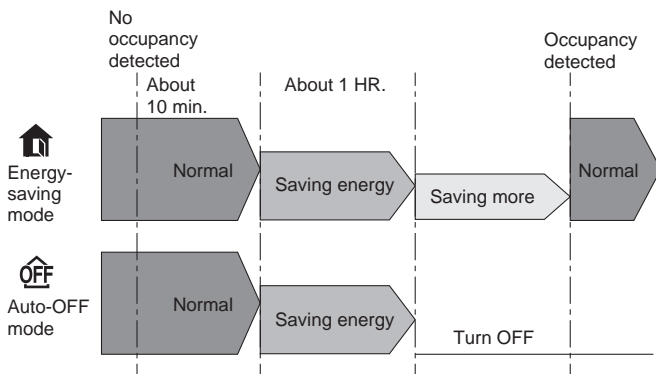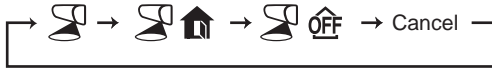
• Even if the unit is turned OFF due to No occupancy Auto-OFF mode, the display of the remote controller remains to indicate the unit is in operation. Press STOP/OPERATE(OFF/ON) button then press STOP/OPERATE(OFF/ON) button again to restart operation.
• When OFF timer is set, a priority is given to OFF timer.
• No occupancy energy saving mode or No occupancy Auto-OFF mode are not available during POWERFUL operation.
• The unit will not be turned off if no one is detected during normal operation mode, even though No occupancy Auto-OFF mode is activated.

9-10. AIR FLOW CONTROL MODE

AIRFLOW CONTROL mode offers air conditioning according to a location of an occupant in a room detected by i-see SENSOR.

(1) Press DIRECTION button during COOL, DRY, HEAT or AUTO mode to activate the AIRFLOW CONTROL mode.
   This mode is only available when the i-see control mode is effective.

(2) Each press of DIRECTION button changes AIRFLOW CONTROL in the following order:

→ (INDIRECT) → (DIRECT) → (EVEN) → (OFF) →
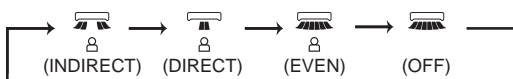
(INDIRECT) : An occupant will be less exposed to direct airflow.

(DIRECT) : Mainly the vicinity of an occupant will be air-conditioned.

(EVEN) : The unit learns the area where an occupant spend most of the time, and evens out the temperature of that area.

NOTE:
• Horizontal and vertical airflow directions will be automatically selected.
• When more than a couple of people are in a room, the AIRFLOW CONTROL mode may work less effectively.
• If you still feel uncomfortable with the air direction determined by the INDIRECT mode, adjust the air direction manually.

(3) Cancelling the i-see control mode automatically cancels the AIRFLOW CONTROL mode.
   • The AIRFLOW CONTROL mode is also cancelled when the VANE CONTROL or WIDE VANE buttons is pressed.

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9-11. NIGHT MODE (⊡) OPERATION

NIGHT MODE changed the brightness of the operation indicator, disables the beep sound and limits the noise level of the outdoor unit.
(1) Press NIGHT MODE button during operation to activate NIGHT mode (⊡).
  • The operation indicator lamp dims.
  • The beep sound will be disabled except that emitted when the operation is started or stopped.
  • Noise level of the outdoor unit will be lower than that mentioned in SPECIFICATIONS.(Except the connection to **MXZ**.)
(2) Press NIGHT MODE button to cancel NIGHT mode (⊡).

NOTE:
•Noise level of the outdoor unit may not change after startup of the unit, during the protection operation, or depending on other operating conditions.
•The fan speed of the indoor unit will not change.
•The operation indicator lamp will be hard to be seen in a bright room.
•Operating POWERFUL operation during NIGHT mode will increase the noise level of the outdoor unit.
•Noise level of the outdoor unit will not decrease during Multi system operation.

9-12. AIR PURIFYING (⊹) OPERATION

In the AIR PURIFYING operation, the indoor unit built-in device reduces airborne fungi, viruses, mold, and allergens.
(1) Press PURIFIER button to start AIR PURIFYING operation.
  • AIR PURIFYING lamp turns on. (Display section)
(2) Press PURIFIER button again to cancel AIR PURIFYING operation.
  • AIR PURIFYING lamp turns off. (Display section)

NOTE:
• Never touch the air purifying device during operation. Although the air purifying device is safety-conscious design, touching this device could be the cause of trouble as this device discharge high voltage electricity.
• A "hissing" sound may be heard during the air purifying operation. This sound is produced when plasma is being discharged. This is not a malfunction.
• AIR PURIFYING lamp does not turn on if the front panel is not closed completely.

9-13. i-save (⊡) OPERATION

1. How to set i-save operation
 (1) Press STOP/OPERATE (OFF/ON) button.
 (2) Select COOL, HEAT or ECONO COOL mode.
 (3) Press i-save button.
 (4) Set the temperature, fan speed, and airflow direction for i-save operation.
 NOTE:
 • i-save operation cannot be selected during DRY, FAN or AUTO mode operation.
 • The setting range of HEAT mode i-save operation is 10 - 31°C.
 • 2 groups of setting can be saved. (One for COOL/ECONO COOL, one for HEAT)
2. How to cancel operation
 • Press i-save button again.
 • i-save operation can also be cancelled by pressing POWERFUL button or OPERATION SELECT button to change the operation mode.
  The same setting is select from the next time by simply pressing i-save button.

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
9-14. OPERATION LOCK

This function locks operation mode only. Other functions, such as OFF/ON, temperature setting, or airflow direction adjustment, are available.

(1) Hold down $\overset{\text{MODE}}{\fbox{$\ominus$}}$ button and $\overset{\text{VANE-R}}{\fbox{}}$ button simultaneously for 2 seconds while the unit is not operating to enable OPERATION LOCK.

The icon for the locked operation mode blinks.

(2) Hold down $\overset{\text{MODE}}{\fbox{$\ominus$}}$ button and $\overset{\text{VANE-R}}{\fbox{}}$ button simultaneously for 2 seconds again while the unit is not operating to disable OPERATION LOCK.

• The icon for the locked operation mode blinks when $\overset{\text{MODE}}{\fbox{$\ominus$}}$ button and $\overset{\text{VANE-R}}{\fbox{}}$ button are held down to enable or disable OPERATION LOCK or $\overset{\text{MODE}}{\fbox{$\ominus$}}$ button is pressed during operation while OPERATION LOCK is enabled.

• AIR PURIFYING operation is not available when OPERATION LOCK is enabled in a mode other than FAN mode.

9-15. EMERGENCY/TEST OPERATION

In the case of test run operation or emergency operation, use EMERGENCY OPERATION switch on the right side of the indoor unit. Emergency operation is available when the remote controller is missing or has failed, or when the batteries in the remote controller are running down. The unit will start and OPERATION INDICATOR lamp will light up. The first 30 minutes of operation is the test run operation. This operation is for servicing. The indoor fan runs at High speed and the temperature control does not work.

After 30 minutes of test run operation, the system shifts to EMERGENCY COOL/HEAT MODE with a set temperature of 24°C. The fan speed shifts to Med.

The coil frost prevention works even in the test run or the emergency operation.

In the test run or emergency operation, the horizontal vane operates in VANE AUTO (⌀) mode.

Emergency operation continues until EMERGENCY OPERATION switch is pressed once or twice or the unit receives any signal from the remote controller. In the latter case, normal operation will start.

NOTE: Do not press EMERGENCY OPERATION switch during normal operation.

Operation mode	COOL/HEAT
Set temperature	24°C
Fan speed	Med.
Horizontal vane	Auto

The operation mode is indicated by the Operation Indicator lamp as following

Operation Indicator lamp
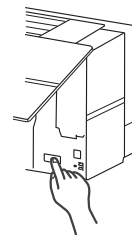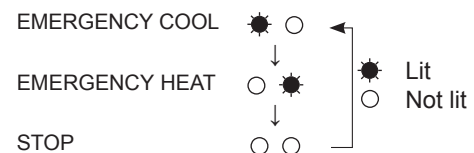
Emergency operation switch (E.O. SW)

9-16. 3-MINUTE TIME DELAY OPERATION

When the system turns OFF, compressor will not restart for 3 minutes as 3-minute time delay function operates to protect compressor from overload.

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10 TROUBLESHOOTING

MSZ-LN25VGW　**MSZ-LN35VGW**　**MSZ-LN50VGW**　**MSZ-LN60VGW**
MSZ-LN25VGV　**MSZ-LN35VGV**　**MSZ-LN50VGV**　**MSZ-LN60VGV**
MSZ-LN25VGB　**MSZ-LN35VGB**　**MSZ-LN50VGB**　**MSZ-LN60VGB**
MSZ-LN25VGR　**MSZ-LN35VGR**　**MSZ-LN50VGR**　**MSZ-LN60VGR**

10-1. CAUTIONS ON TROUBLESHOOTING

1. Before troubleshooting, check the following
　1) Check the power supply voltage.
　2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing
　1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
　2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.
　3) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
　4) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.

<Incorrect>　　　　<Correct>
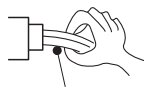
Lead wiring　　**Connector housing**

3. Troubleshooting procedure
　1) Check if the OPERATION INDICATOR lamp on the indoor unit is flashing ON and OFF to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is flashing ON and OFF before starting service work.
　2) Before servicing, check that the connector and terminal are connected properly.
　3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
　4) When troubleshooting, Refer to 10-2, 10-3 and 10-4.

4. How to replace batteries
　Weak batteries may cause the remote controller malfunction.
　In this case, replace the batteries to operate the remote controller normally.

① Remove the front lid and insert batteries.
　Then reattach the front lid.
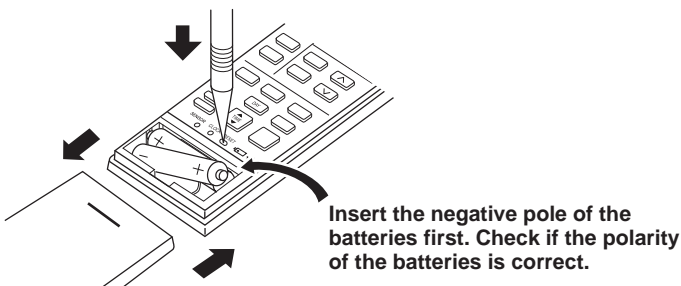
② Press RESET button with a thin instrument, and then use the remote controller.

Insert the negative pole of the batteries first. Check if the polarity of the batteries is correct.
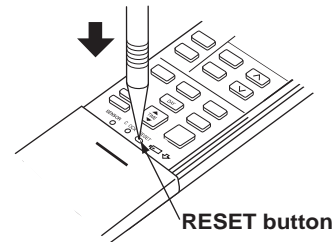
RESET button

NOTE: 1. If RESET button is not pressed, the remote controller may not operate correctly.
　　　　2. This remote controller has a circuit to automatically reset the microcomputer when batteries are replaced. This function is equipped to prevent the microcomputer from malfunctioning due to the voltage drop caused by the battery replacement.
　　　　3. Do not use the leaking batteries.

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10-2. FAILURE MODE RECALL FUNCTION

Outline of the function
This air conditioner can memorize the abnormal condition which has occurred once.
Even though LED indication listed on the troubleshooting check table (10-4.) disappears, the memorized failure details can be recalled.

1. Flow chart of failure mode recall function for the indoor/outdoor unit

NOTE: The indoor unit does not operate by smartphone, refer to 10-3.2."Check of Wi-Fi Interface".

Operational procedure

The cause of abnormality cannot be found because the abnormality does not recur.

Setting up the failure mode recall function

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing both OPERATION SELECT button and TEMP ⊕ button on the remote controller at the same time, press RESET button.
② First, release RESET button.
Hold down the other two buttons for another 3 seconds. Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.
③ The set temperature is displayed to 24°C.
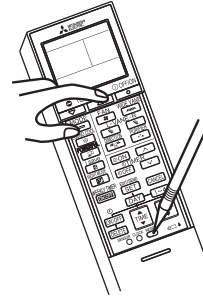
Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. *1

*1 Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.
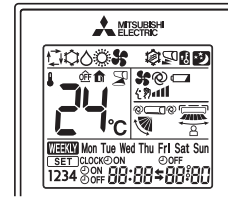
Does POWER lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: Either indoor or outdoor unit is abnormal.
Beep is emitted at the same timing as the blinking of POWER lamp.*2

→ No (OFF) →

Indoor unit is normal.
But the outdoor unit might be abnormal because there are some abnormalities that cannot be recalled with this way.
Check if outdoor unit is abnormal according to the detailed outdoor unit failure mode recall function.

Yes (Blinks)

Judgment of indoor/outdoor abnormality

Before blinking, does POWER lamp stay ON for 3 seconds?
When it stays ON for 3 seconds (without beep): The outdoor unit is abnormal.

→ Yes →

NOTE: It takes up to 1 minute to indicate the outdoor unit abnormality. Even if the OPERATION INDICATOR lamp is not lighting, keep checking at least 1 minute or longer.

No

The indoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of indoor unit failure mode recall function. (Refer to 10-2.4)
Make sure to check at least 2 consecutive blinking cycles.*2

The outdoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of ondoor unit failure mode recall function. (Refer to outdoor unit service manual.)
Make sure to check at least 2 consecutive blinking cycles.*3

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press RESET button of the remote controller.

Repair the failure parts.

Deleting the memorized abnormal condition

① After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" mentioned above.
② Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted. *4
④ Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

NOTE: 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*4 The information regarding whether the connected outdoor unit is a low-standby-power model or a non-low-standby-power model will also be initialized.
(Default= compatible with a low-standby-power model)

*2. Blinking pattern when the indoor unit is abnormal:
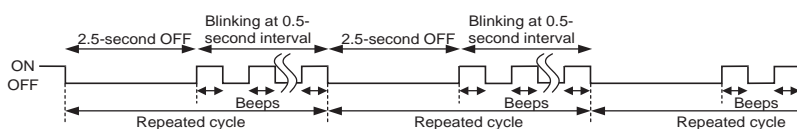
*3.Blinking pattern when the outdoor unit is abnormal:

2. Flow chart of AIR PURIFYING power failure mode and i-see SENSOR failure mode recall function

Operational procedure

The air purifying device or i-see SENSOR might be abnormal.
Check if the air purifying device or i-see SENSOR is abnormal according to the following procedures.

↓

Make sure that the remote controller is set to the failure mode recall function.

↓

With the remote controller headed towards the indoor unit, press TEMP ⊕ or TEMP ⊖ button to adjust the set temperature to 23 °C.*

*1. Regardless of normal or abnormal condition, a short beep is emitted as the signal is received.

↓

Does POWER lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: The air purifying device is abnormal.
         Beep is emitted at the same timing as the blinking of POWER lamp.*2

— No (OFF) →

The air purifying device and i-see SENSOR are normal.

↓ Yes (Blinks)

The air purifying device or i-see SENSOR is abnormal.
Check the blinking pattern, and identify the abnormal point with the table of AIR PURIFYING power or i-see SENSOR failure mode recall function (10-2.5.).
Make sure to check at least 2 consecutive blinking cycles.*2

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press RESET button of the remote controller.

Release the failure mode recall function according to the left mentioned procedure.

↓

Repair the failure parts.

Deleting the memorized abnormal condition

① After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" mentioned above.
② Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted.
④ Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

Note1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
    2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*2. Blinking pattern when the air purifying device is abnormal:


```
                    Blinking at 0.5-              Blinking at 0.5-
      2.5-second OFF  second interval  2.5-second OFF  second interval
ON ─
OFF
                        Beeps                    Beeps                    Beeps
      Repeated cycle          Repeated cycle          Repeated cycle
```

3. AIR PURIFYING power operation check

AIR PURIFYING power goes ON when PURIFIER button on the remote controller is pressed with any set temperature displayed during failure mode recall function.
Check the operation display section of the remote controller to confirm that AIR PURIFYING power is activated.
While AIR PURIFYING lamp stays OFF, it means normal.
Flashing AIR PURIFYING lamp means abnormal, the AIR PURIFYING power is not conducted.

AIR PURIFYING lamp	Remedy
Continuously blinking	Follow "Check of AIR PURIFYING power" to identify the error. (Refer to 10-6.Ⓔ.)
2-time flash	AIR PURIFYING power control circuit on the indoor electronic control P.C. board is out of order. (Refer to 10-6.Ⓔ.)

NOTE: Perform the above mentioned check with the front panel closed. The interlock switch (Air purifying device) works by opening front panel and the AIR PURIFYING power is cut.

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4. Table of indoor unit failure mode recall function (When recalled at a set temperature of 24°C)

POWER lamp	Abnormal point (Failure mode)	Condition	Remedy
Not lit	Normal	—	—
1-time flash every 0.5-second	Room temperature thermistor	The room temperature thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the room temperature thermistor (10-7.).
2-time flash 2.5-second OFF	Indoor coil thermistor	The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the main indoor coil thermistor, the sub indoor coil thermistor (10-7.).
3-time flash 2.5-second OFF	Serial signal	The serial signal from outdoor unit is not received for a maximum of 6 minutes.	Refer to 10-6.Ⓓ "How to check miswiring and serial signal error".
11-time flash 2.5-second OFF	Indoor fan motor	The rotational frequency feedback signal is not emitted for 12 seconds after the indoor fan motor is operated	Refer to 10-6.Ⓐ "Check of indoor fan motor".
12-time flash 2.5-second OFF	Indoor control system	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).

5. Table of indoor unit failure mode recall function (When recalled at a set temperature of 23°C)
Table of AIR PURIFYING power failure mode recall function

POWER lamp	Abnormal point (Failure mode)	Condition	Remedy
1-time flash	AIR PURIFYING power control	When AIR PURIFYING power cannot be turned OFF even if the AIR PURIFYING operation is turned OFF with the remote controller.	Refer to 10-6. Ⓒ"Check of AIR PURIFYING power".
2-time flash	Electrode (Spark discharge)	When the voltage between CN1T1 ③ (+) and ② (GND) on the electronic P.C. board falls below 1.3V (spark discharge judgment voltage).	
3-time flash	Electrode (Abnormal electric discharge error 1)	When the voltage between CN1T1 ③ (+) and ② (GND) on the electronic P.C. board falls by 1.2V below the normal voltage value (2.5V).	
4-time flash	Electrode (Abnormal electric discharge error 2)	When the voltage between CN1T1 ③ (+) and ② (GND) on the electronic P.C. board falls significantly. (0.4V / 0.5ms)	
5-time flash	AIR PURIFYING power	When the voltage between CN1T1 ③ (+) and ② (GND) on the electronic P.C. board rises above 3V.	

NOTE1 : Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).
NOTE2 : As soon as an abnormality is detected, AIR PURIFYING power goes OFF, therefore measuring instrument which records the voltage wave is required in order to perform the above mentioned voltage measurement.

Table of i-see SENSOR failure mode recall function

POWER lamp	Abnormal point (Failure mode)	Condition	Remedy
6-time flash	i-see SENSOR	Poor contact in i-see SENSOR wiring Failure in loading corrected data of i-see SENSOR	Check for disconnection of the connectors.

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).

6. Operation check on i-see SENSOR
While recalling the failure details, set the temperature to 19°C to perform the simple check on the i-see SENSOR.
Place your hand over the i-see SENSOR, and the buzzer will beep at 1 second intervals. (Normal detection temperature range is 34 to 39°C.)
If the buzzer does not beep, check for disconnection of the connectors.
Set the temperature to 24°C to exit the simple check mode on the i-see SENSOR.

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10-3. INSTRUCTION OF TROUBLESHOOTING

1. Check of the unit.

*1. "Test Run operation" means the operation within 30 minutes after EMERGENCY OPERATION switch is pressed.

If blinking of OPERATION INDICATOR lamp cannot be checked, it can be checked with failure mode recall function.

NOTE: The indoor unit does not operate by smartphone, refer to 10-3.2."Check of Wi-Fi Interface".

```
Start
```

Indoor unit operates. Outdoor unit does not operate.

- Outdoor unit operates only in Test Run operation. *1.
  - Check room temperature thermistor. Refer to 10-7. "Test point diagram and voltage".
- Outdoor unit does not operate even in Test Run operation.*1.
  - Refer to "How to check inverter/compressor".

Indoor unit operates. Outdoor unit does not operate normally.

- Unit does not operate normal operation in COOL or HEAT mode.
  - Refer to "Check of R.V. coil".

Indoor unit does not receive the signal from remote controller.

- Indoor unit operates when EMERGENCY OPERATION switch is pressed.
  - Refer to 10-6.Ⓑ "Check of remote controller and indoor electronic control P.C. board".
- Indoor unit does not operate when EMERGENCY OPERATION switch is pressed.
  - 1. Check indoor/outdoor connecting wire. (Check if the power is supplied to the indoor unit.)
  - 2. Refer to 10-6.Ⓒ "Check of indoor P.C. board and indoor fan motor".

POWER lamp on the indoor unit is flashing ON and OFF.

- AIR PURIFYING lamp 2-time flash cause: indoor unit
  • Trouble of AIR PURIFYING power control
  - Refer to 10-6.Ⓔ"Check of AIR PURIFYING power".

------- Refer to outdoor unit service manual.

POWER lamp Flash on and off at 0.5-second intervals Cause: Indoor/Outdoor unit
  • Miswiring or trouble of serial signal
  - Refer to 10-6.Ⓓ"How to check miswiring and serial signal error".

POWER lamp 2-time flash Cause: Indoor unit
  • Trouble of room temperature / indoor coil thermistor
  - Check room temperature thermistor and indoor coil thermistor. Refer to 10-7."Test point diagram and voltage".

POWER lamp 3-time flash Cause: Indoor unit
  • Trouble of indoor fan motor
  - Refer to 10-6.Ⓐ"Check of indoor fan motor".

POWER lamp 4-time flash Cause: Indoor unit
  • Trouble of indoor unit control system
  - Replace the indoor electronic control P.C. board.

POWER lamp 5-time flash Cause: Outdoor unit
  • Outdoor power system abnormality
  - Refer to "How to check inverter/compressor".

POWER lamp 6-time flash Cause: Outdoor unit
  • Trouble of thermistor in outdoor unit
  - Refer to "Check of outdoor thermistors".

POWER lamp 7-time flash Cause: Outdoor unit
  • Trouble of outdoor control system
  - Replace the inverter P.C. board or the outdoor electronic control P.C. board.

POWER lamp 14-time flash or more Cause: Outdoor unit
  • Other abnormality
  - Check "Flow chart of the detailed outdoor unit failure mode recall function."

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2. Check of Wi-Fi interface

Follow the procedure below if the air conditioner cannot be monitored or controlled with a device such as a smartphone.

```
                    ┌──────────────┐
                    │    Start     │
                    └──────────────┘
                            │
                            ▼
```

Is the UNIT lamp on the Wi-Fi interface blinking? — No → There is a problem in communication between the air conditioner and the Wi-Fi interface. Check whether the air conditioner can be operated with a remote controller.
If the air conditioner does not operate, Check indoor/outdoor connecting wire and the power supplied. (Check of the indoor power P.C. board and the indoor electronic control P.C. board)
If the indoor/outdoor wire is connected and the power supplied, hold down the RESET switch of Wi-Fi interface for 2 seconds. The communication with the air conditioner is normal if the UNIT lamp starts blinking. (It may take a few minutes to blinking.)
If the problem persists, check for the cable and the connector of Wi-Fi interface.
If all else failed, replace the Wi-Fi interface.
If not improve it even if replace the Wi-Fi interface, replace the indoor electronic control P.C. board.

Yes ↓

Can the device such as a smartphone be connected to the Internet through the router? — No → Check the instruction manuals for the router and the device such as a smartphone, and enable the Internet access.

Yes ↓

Has pairing of the Wi-Fi interface and the router been successfully completed? — No → Connect the Wi-Fi interface and the router by referring to SETUP QUICK REFERENCE GUIDE and SETUP MANUAL. If the connection failed, check the following and connect the Wi-Fi interface and the router again:
- Make sure that communication distance is not too far between the Wi-Fi interface and the router. Move the router closer to the Wi-Fi interface.
- Make sure that the router uses WPA2-AES encryption.
- Make sure that the number of the connected devices to the router does not exceed the limit.

Yes ↓

Is the NET lamp on the Wi-Fi interface blinking? — No → If the NET lamp is not blinking, the Wi-Fi interface and the router are not communicating properly. Move the router and check whether the communication has been improved.

Yes ↓

Is the ERR lamp on the Wi-Fi interface blinking? — No → Communication between the Wi-Fi interface and the router (or MELCloud) has been failed. Refer to the manual at the following URL.

http://www.melcloud.com/Support

Yes ↓

If the problem persists, go through this procedure again from the beginning.

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10-4. TROUBLESHOOTING CHECK TABLE

Before taking measures, make sure that the symptom reappears for accurate troubleshooting.
When the indoor unit has started operation and detected an abnormality of the following condition (the first detection after the power ON), the indoor fan motor turns OFF and OPERATION INDICATOR lamp flashes.

• The following indicator applies regardless of shape of the indication.

OPERATION INDICATOR

☼ (POWER) ○ (AIR PURIFYING)

● Lit
☼ Blinking
○ Not lit

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	Miswiring or serial signal	POWER lamp flashes. 0.5-second ON ●○●○●○●○ 0.5-second OFF	Indoor unit and outdoor unit do not operate.	The serial signal from the outdoor unit is not received for 6 minutes. The indoor unit is connected to a low-stand-by-power model after once connected to a non-low-standby-power model.	• Refer to 10-6. ⓓ "How to check miswiring and serial signal error". • Refer to **NOTE**.
2	Indoor coil thermistor / Room temperature thermistor	POWER lamp flashes. 2-time flash ●○●○○○○○○●○●○○ 2.5-second OFF		The indoor coil or the room temperature thermistor is short or open circuit.	• Refer to the characteristics of indoor coil thermistor, and the room temperature thermistor (10-7.).
3	Indoor fan motor	POWER lamp flashes. 3-time flash ●○●○●○○○○○○●○●○●○○○ 2.5-second OFF		The rotational frequency feedback signal is not emitted during the indoor fan operation.	• Refer to 10-6. Ⓐ "Check of indoor fan motor".
4	Indoor control system	POWER lamp flashes. 4-time flash ●○●○●○●○○○○○○●○●○●○●○ 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	• Replace the indoor electronic control P.C. board.
5	Outdoor power system	POWER lamp flashes. 5-time flash ●○●○●○●○●○○○○○○●○●○ 2.5-second OFF		It consecutively occurs 3 times that the compressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.	• Refer to "How to check of inverter/compressor". Refer to outdoor unit service manual • Check the stop valve.
6	Outdoor thermistors	POWER lamp flashes. 6-time flash ●○●○●○●○●○●○○○○○○●○ 2.5-second OFF		The outdoor thermistors short or open circuit during the compressor operation.	• Refer to "Check of outdoor thermistor". Refer to outdoor unit service manual.
7	Outdoor control system	POWER lamp flashes. 7-time flash ●○●○●○●○●○●○●○○○○○○● 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	• Replace the inverter P.C. board or the outdoor electronic control P.C. board. Refer to outdoor unit service manual.
8	Other abnormality	POWER lamp flashes. 14-time flash or more ●○●○●○●○●○●○●○●○●○●○● ○●○●○●○○○○○○ 2.5-second OFF		An abnormality other than above mentioned is detected.	• Check the stop valve. • Check the 4-way valve. • Check the abnormality in detail using the failure mode recall function for outdoor unit.
9	Outdoor control system	POWER lamp lights up. ●	Outdoor unit does not operate	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	• Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.

NOTE: The indoor unit may have been connected to a non-low-standby-power model outdoor unit. To use a low-standby-power model, clear the error history by referring to "Deleting the memorized abnormal condition" described in 10-2.1. When the error history is being cleared, the connection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. If the operation indicator lamp continues to flash as shown in No.1 after the procedure, refer to 10-6. ⓓ "How to check miswiring and serial error".

OPERATION INDICATOR   ● Lit

●   ✲   ☆ Blinking

(POWER)   (AIR PURIFYING)   ○ Not lit

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	**MXZ type** Operation mode setting	• AIR PURIFYING lamp flash. ●○○○○○●○○○○○● ⌊___2.5-second OFF___⌋ • POWER lamp is lit.	Outdoor unit operates but indoor unit does not operate.	The operation mode of the each indoor unit is differently set to COOL (includes DRY, FAN) and HEAT at the same time, the operation mode of the indoor unit that has operated at first has the priority.	• Unify the operation mode. Refer to outdoor unit service manual.

OPERATION INDICATOR   ● Lit

○   ✲   ☆ Blinking

(POWER)   (AIR PURIFYING)   ○ Not lit

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	AIR PURIFYING power control	AIR PURIFYING lamp flashes. ●○✲○○○○○●○✲ ⌊__2.5-second OFF__⌋	Indoor unit and outdoor unit do not operate.	When AIR PURIFYING power cannot be turned OFF even if the AIR PURIFYING operation is turned OFF by remote controller.	• Refer to 10-6.Ⓔ"Check of AIR PURIFYING power".

10-5. TROUBLE CRITERION OF MAIN PARTS

MSZ-LN25VGW	MSZ-LN35VGW	MSZ-LN50VGW	MSZ-LN60VGW
MSZ-LN25VGV	MSZ-LN35VGV	MSZ-LN50VGV	MSZ-LN60VGV
MSZ-LN25VGB	MSZ-LN35VGB	MSZ-LN50VGB	MSZ-LN60VGB
MSZ-LN25VGR	MSZ-LN35VGR	MSZ-LN50VGR	MSZ-LN60VGR

Part name	Check method and criterion	Figure
Room temperature thermistor (RT11) Indoor coil thermistor (RT12, RT13)	Measure the resistance with a tester. Refer to 10-7. "Test point diagram and voltage", "Indoor electronic control P.C. board", for the chart of thermistor.	
Indoor fan motor (MF)	Check 10-6.Ⓐ "Check of indoor fan motor".	
Vane motor (MV1) (HORIZONTAL)	Measure the resistance between the terminals with a tester. (Temperature: 10 - 30°C) | Color of the lead wire	Normal
---	---
RED - SKY	262 - 328 Ω		SKY / SKY / RED / SKY SKY
Vane motor (MV2) (VERTICAL)	Measure the resistance between the terminals with a tester. (Temperature: 10 - 30°C) | Color of the lead wire	Normal
---	---
RED - SKY	219 - 273 Ω		SKY / SKY / RED / SKY SKY
i-see SENSOR MOTOR (MT)	Measure the resistance between the terminals with a tester. (Temperature: 10 - 30°C) | Color of the lead wire	Normal
---	---
RED - BLK	262 - 328 Ω		BLK / BLK / RED / BLK BLK
AIR PURIFYING power	Check 10-6.Ⓔ.	

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10-6. TROUBLESHOOTING FLOW

Ⓐ **Check of indoor fan motor**

The indoor fan motor error has occurred, and the indoor fan does not operate.

Turn OFF the power supply.

Is there any foreign matter that interferes the rotation of the line flow fan? — No

Yes

Remove the foreign matter and adjust the line flow fan.

Pay enough attention to the high voltage on the fan motor connector CN211.

Turn ON the power supply, wait 5 seconds or more, and then press EMERGENCY OPERATION switch.
Measure the supply voltage as follows within 12 seconds after EMERGENCY OPERATION switch is pressed.
If more than 12 seconds passes, turn OFF the power supply and turn it ON again, then measure the voltage. *
<Indoor power P.C. board>
1. Measure the voltage between CN211 ①(+) and ③(–).
2. Measure the voltage between CN211 ⑤(+) and ③(–).
<Indoor electronic control P.C. board>
3. Measure the voltage between CN102 ⑧ and GND (–).

*If more than 12 seconds pass after EMERGENCY OPERATION switch is pressed, the voltage measured at 2. above goes 0 V DC although the indoor P.C. board is normal.

Is there 325 V DC between CN211 ① (+) and ③ (–) ? — Yes

Does the voltage between CN211 ⑤ (+) and ③ (–) on the power P.C. board rise to the range of 3 to 6 V DC within 12 seconds after EMERGENCY OPERATION switch is pressed? — Yes — Replace the indoor fan motor.

No

No

Does the voltage between CN102 ⑧ and GND (–) on the indoor electronic control P.C. board fall to 2 V or less within 12 seconds after EMERGENCY OPERATION switch is pressed? — Yes

No — Replace the indoor electronic control P.C. board.

Replace the indoor power P.C. board.

The indoor fan motor error has occurred, and the indoor fan repeats "12-second ON and 30-second OFF" 3 times, and then stops.

Measure the voltage between CN211 ⑥(+) and ③(–) while the fan motor is rotating.

Is it unchanged holding 0 or 15 V DC? — No (Changed) — Measure the voltage CN102 ⑨(+) and GND (–) on the indoor electronic control P.C board when the fan motor is rotating.

Yes (Unchanged)

Replace the indoor fan motor.

Is it unchanged holding 0 or 5 V DC? — No (Changed) — Replace the indoor electronic control P.C. board.

Yes (Unchanged) — Replace the indoor power P.C. board.

Ⓑ Check of remote controller and indoor electronic control P.C. board

NOTE: Check if the remote controller is exclusive for this air conditioner.

```
┌─────────────────────────┐
│ Press STOP/OPERATE       │
│ (OFF/ON) button on the   │
│ remote controller.       │
└─────────────────────────┘
```

Is LCD display on the remote controller visible? → No (Not clear) → Replace the batteries. (Refer to 10-1.4.)

Yes

Remove the batteries, then set them back and press RESET button. (Refer to 10-1.4.)
Check if the unit operates with the remote controller.

Does the unit operate with the remote controller? → No → Assign a number of remote controller. (Refer to 8-2.)
Check if the unit operates with the remote controller.

Yes

OK

Does the unit operate with the remote controller? → No → Turn ON a radio to AM and press STOP/OPERATE (OFF/ON) button on the remote controller.   *1

Yes

OK

Is noise heard from radio? → No → Replace the remote controller.

Yes

Are there any fluorescent lights of inverter or rapid-start type within the range of 1 m?   *2 → Yes → •Reinstall the unit away from lights.
•Attach a filter on receiving part.

No

Measure the voltage between display and receiver P.C. board connector CN301 No.1(-) and No.2(+) when the remote controller button is pressed.

Is the voltage approximately 4 V DC - 5 V DC? → Yes → Replace the indoor electronic control P.C. board.

No

Replace the display and receiver P.C. board.

*1 Look at the image of the signal transmitting section of the remote controller through the monitor of a digital camera or a camera phone. It is normal if the LED of the signal transmitting section lights up when the STOP/OPERATE (OFF/ON) button on the remote controller is pressed. However, it may be difficult to see the illuminated LED of the signal transmitting section with a smartphone camera.

*2 If the inverter fluorescent light is turned on when the room is cool, the unit may have difficulty receiving the signal from the remote controller or may not be able to operate with it; if the inverter fluorescent light is turned on when the room is warm, the unit may be able to operate with the remote controller.

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ⓒ Check of indoor P.C. board and indoor fan motor

Turn OFF the power supply.
Remove indoor fan motor connector CN211 from indoor power P.C. board and vane motor connector CN151 from the indoor electronic control P.C. board and turn ON the power supply.

↓

Does the unit operate with the remote controller?
Does OPERATION INDICATOR lamp light up by pressing EMERGENCY OPERATION switch?

— Yes →

Measure the resistance of indoor fan motor.
Refer to 10-5. → Short circuit: Replace the indoor fan motor.

Measure the resistance of the vane motor coil.
Refer to 10-5. → Short circuit: Replace the vane motor and the indoor electronic control P.C. board.

Measure the resistance of the i-see SENSOR MOTOR coil. Refer 10-5. → Short circuit Replace the i-see SENSOR MOTOR and the indoor electronic P.C. board.

No ↓

Turn OFF the power supply.
Check both "parts side" and "pattern side" of the indoor power P.C. board visually.

→ Are the varistor (NR11) burnt and the fuse (F11) blown?
Be sure to check both the fuse and the varistor in any case.
— Yes → Replace the varistor (NR11) and fuse (F11). *3
— No →

Is the fuse (F11) blown only?
— No →
— Yes ↓

Measure the resistance between CN211 ①(+) and ③(-) of indoor fan motor connector. *1, *2

↓

Is the resistance 1MΩ or more?
— No → Replace the fuse (F11) and the indoor fan motor. *3
— Yes ↓

Replace the fuse (F11). *3

*1. The fan motor connector's ① lead wire is red, whereas ③ is black.
*2. Connect "+" of the tester to fan motor connector's ① lead wire, and "-" to ③ lead wire, otherwise the resistance cannot be measured properly.
*3. Please replace the fuse after removing the indoor power P.C. board from the electrical box.

Measure the resistance of resistor (R111) on the indoor power P.C. board.
→ Is the resistance of resistor (R111) approximately 3.9 Ω ?
— No → Replace the indoor power P.C. board and the indoor fan motor.
— Yes ↓

Is there approximately 5 V DC between 5 V (+) and GND (-) of the indoor electronic control P.C. board?
Is there approximately 12 V DC between 12 V (+) and GND (-) of the indoor electronic control P.C. board?
— Yes → Replace the indoor fan motor.
— No ↓

Are connector CN102 on the indoor electronic control P.C. board or lead wires disconnected?
— Yes → Connect the connector or repair disconnection.
— No ↓

Replace the indoor electronic control P.C. board.

Indoor power P.C. board
Fuse (F11)
Varistor (NR11)
R111
CN211

Indoor electronic control P.C. board
CN102
GND

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Ⓓ How to check miswiring and serial signal error

Turn the power supply OFF.

↓

Is there rated voltage in the power supply? — No → Check the power supply.

↓ Yes

Check for incorrect indoor-outdoor connecting wiring.

↓

Was the indoor unit ever connected to the Multi (MXZ) series and operated (turned on)?

— Yes → The connection information to the Multi series is stored in the indoor unit. Refer to "Deleting the memorized abnormal condition" described in 10-2.1 to clear the error history. When the error history is being cleared, the connection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. → **OK**

— No → **A**

B Turn the power supply ON.

↓

Is there rated voltage between outdoor terminal block S1 and S2? — No → Check for miswiring, broken wires, and loose wire connection between the power supply and outdoor terminal block S1 and between the power supply and outdoor terminal block S2.

↓ Yes

Wait for 2 or more minutes after the power supply is turned on. Touch S2 and S3 with tester probes and start the emergency operation.

↓

When the emergency operation starts, does the rated voltage occur for 2 seconds between indoor terminal block S2 and S3?

↓ Yes (No → **MUZ-LN25/35/50** and **MUZ-LN60** branches below)

Does the indoor POWER lamp blink continuously 6 minutes after the emergency operation starts? — No → Does the outdoor LED light up? — Yes → Confirm that the thermostat is OFF and wiring is not loose. / No →

↓ Yes

Does the outdoor LED blink 6 times? — No → Replace the outdoor inverter P.C. board.*1

↓ Yes

Does DC (6 V or more) occur between indoor terminal block S2 and S3? — No → Replace the outdoor inverter P.C. board.*1

↓ Yes

Turn the power supply OFF. Replace the indoor power P.C. board.

↓

Turn the power supply ON.

↓

Start the emergency operation.

↓

Does the indoor POWER lamp blink continuously 6 minutes after the emergency operation starts? — No → Repair completed.

↓ Yes

Does DC (20 V or more) occur between indoor terminal block S2 and S3? — No → Replace the outdoor inverter P.C. board.*1

↓ Yes

Replace the indoor electronic control P.C. board.

*1 Electric charge may remain immediately after the power supply is turned OFF. Perform the procedure after 3 minutes.

MUZ-LN25/35/50

Turn the power supply OFF.

↓

Turn the power supply ON.

↓

Wait for 2 or more minutes after the power supply is turned ON. Touch CN202 ④ and GND with tester probes and start the emergency operation.

↓

During the emergency operation, does DC (2V or less) occur for 2 seconds between CN202 ④ and GND on the indoor electronic control P.C. board? — No → Replace the indoor electronic control P.C. board.

↓ Yes

Replace the indoor power P.C. board.

MUZ-LN60

Replace the indoor electronic control P.C. board.

A
- Turn OFF inverter-controlled lighting equipment.
- Turn OFF the power supply and then turn ON again.
- Press EMERGENCY OPERATION switch.

↓

Is serial signal error indicated 6 minutes later? — No → • Reinstall either the unit or the light away from each other. • Attach a filter on remote control receiving section of the indoor unit.

↓ Yes

B

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MXZ Type

```
                    ┌─────────────────────────────┐
                    │  Turn OFF the power supply.  │
                    └─────────────────────────────┘
                                  │
                 ╱Is there rated voltage in the power supply?╲──No──▶┌──────────────────────┐
                 ╲                                           ╱        │ Check the power supply.│
                                  │Yes                                └──────────────────────┘
                    ┌─────────────────────────────┐
                    │  Turn ON the power supply.   │
                    └─────────────────────────────┘
                                  │
            ╱Is there rated voltage between outdoor terminal block S1 and S2?╲──No──▶┌──────────────────┐
            ╲                                                                ╱        │ Check the wiring. │
                                  │Yes                                                └──────────────────┘
                    ┌──────────────────────────────────────┐
                    │ Press EMERGENCY OPERATION switch once. │
                    └──────────────────────────────────────┘
```

Does the indoor POWER lamp light up?
<Confirmation of the power to the indoor unit> ──No──▶ Is there any miswiring, poor contact, or wire disconnection of the indoor/outdoor connecting wire? ──Yes──▶ Correct them.

│Yes   │No

Is serial signal error indicated 6 minutes later? ──No──▶ (above)

│Yes

┌──┐
│   A   │
└──┘

┌───┬──┐
│   │ Turn OFF the power supply.   │
│ B │ Check once more if the indoor/outdoor connecting wire is not miswiring. │
│   │ Remove the indoor/outdoor connecting wire from outdoor terminal block S3. │
│   │ Short-circuit outdoor terminal block S2 and S3.*1   │
└───┴──┘

┌──────────────────────────────────┐
│   C   │
│   (Refer to the next page.)   │
└──────────────────────────────────┘

*1 Miswiring may damage indoor electronic control P.C. board during the operation. Be sure to confirm the wiring is correct before the operation starts.
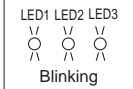
┌──┐
│   A   │
├──┤
│ • Turn OFF inverter-controlled lighting │
│   equipment.   │
│ • Turn OFF the power supply and then   │
│   turn ON again.   │
│ • Press EMERGENCY OPERATION   │
│   switch.   │
└──┘

Is serial signal error indicated 6 minutes later? ──No──▶ • Reinstall either the unit or the light away from each other. • Attach a filter on remote control receiving section of the indoor unit.

│Yes

┌──────────────┐
│   B   │
└──────────────┘

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**LED indication
for communication status**
Communication status is indicated
by the LED.

Unit status
Blinking: normal communication
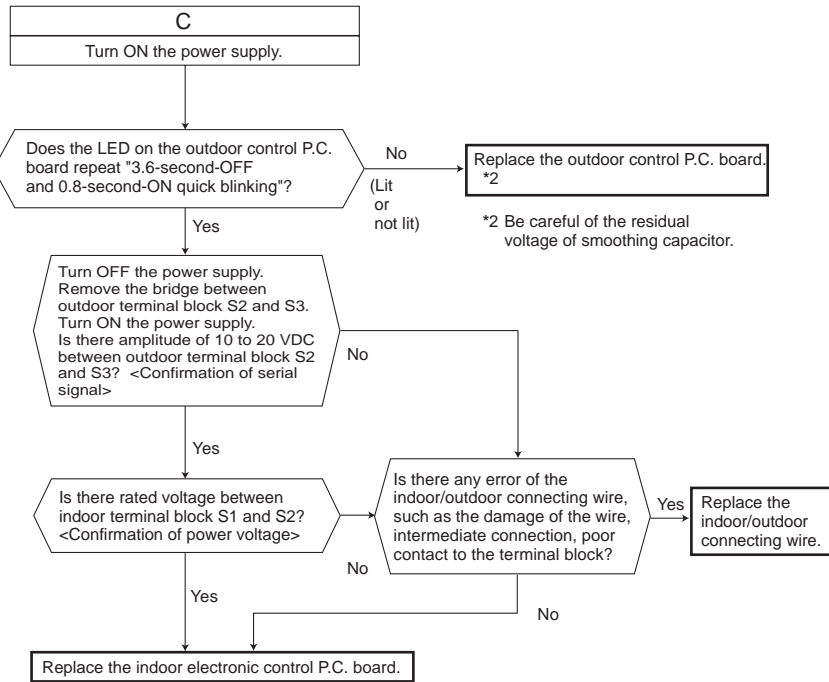Lit: abnormal communication or
not connected

Pattern 1 and 2 is repeatedly displayed
alternately. Each pattern is displayed for
10 seconds.

NOTE: "Lit" in the table below does not
indicate abnormal communication.
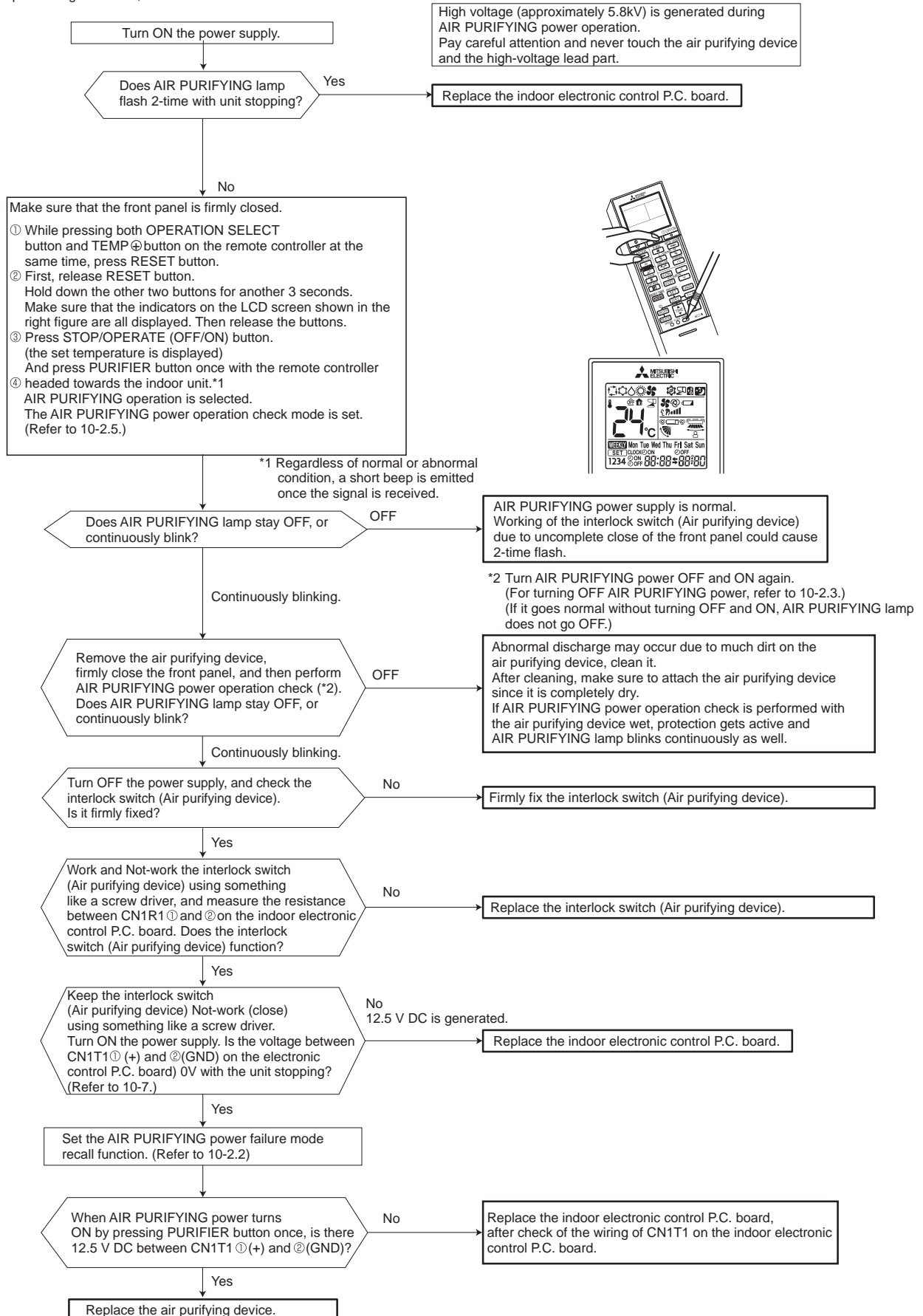
Outdoor control P.C. board

LED1 LED2 LED3

Blinking

Pattern	LED 1	LED 2	LED 3
1	Unit A status	Unit B status	Lit
2	Unit C status	Unit D status	Not lit
3	Unit E status	———	Blinking

C

Turn ON the power supply.

Does the LED on the outdoor control P.C. board repeat "3.6-second-OFF and 0.8-second-ON quick blinking"?

No (Lit or not lit) → Replace the outdoor control P.C. board. *2

*2 Be careful of the residual voltage of smoothing capacitor.

Yes

Turn OFF the power supply. Remove the bridge between outdoor terminal block S2 and S3. Turn ON the power supply. Is there amplitude of 10 to 20 VDC between outdoor terminal block S2 and S3? <Confirmation of serial signal>

No

Yes

Is there rated voltage between indoor terminal block S1 and S2? <Confirmation of power voltage>

Is there any error of the indoor/outdoor connecting wire, such as the damage of the wire, intermediate connection, poor contact to the terminal block?

Yes → Replace the indoor/outdoor connecting wire.

No

No

Yes

Replace the indoor electronic control P.C. board.

Be sure to release the failure-mode recall function after checking.

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Ⓔ Check of AIR PURIFYING power

After performing the check, make sure to release the failure mode recall function.

Turn ON the power supply.

High voltage (approximately 5.8kV) is generated during AIR PURIFYING power operation.
Pay careful attention and never touch the air purifying device and the high-voltage lead part.

Does AIR PURIFYING lamp flash 2-time with unit stopping? — **Yes** → Replace the indoor electronic control P.C. board.

No

Make sure that the front panel is firmly closed.

① While pressing both OPERATION SELECT button and TEMP⊕button on the remote controller at the same time, press RESET button.
② First, release RESET button.
 Hold down the other two buttons for another 3 seconds.
 Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.
③ Press STOP/OPERATE (OFF/ON) button.
 (the set temperature is displayed)
 And press PURIFIER button once with the remote controller
④ headed towards the indoor unit.*1
 AIR PURIFYING operation is selected.
 The AIR PURIFYING power operation check mode is set.
 (Refer to 10-2.5.)

*1 Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.

Does AIR PURIFYING lamp stay OFF, or continuously blink? — **OFF** → AIR PURIFYING power supply is normal. Working of the interlock switch (Air purifying device) due to uncomplete close of the front panel could cause 2-time flash.

Continuously blinking.

*2 Turn AIR PURIFYING power OFF and ON again.
 (For turning OFF AIR PURIFYING power, refer to 10-2.3.)
 (If it goes normal without turning OFF and ON, AIR PURIFYING lamp does not go OFF.)

Remove the air purifying device, firmly close the front panel, and then perform AIR PURIFYING power operation check (*2). Does AIR PURIFYING lamp stay OFF, or continuously blink? — **OFF** → Abnormal discharge may occur due to much dirt on the air purifying device, clean it. After cleaning, make sure to attach the air purifying device since it is completely dry. If AIR PURIFYING power operation check is performed with the air purifying device wet, protection gets active and AIR PURIFYING lamp blinks continuously as well.

Continuously blinking.

Turn OFF the power supply, and check the interlock switch (Air purifying device). Is it firmly fixed? — **No** → Firmly fix the interlock switch (Air purifying device).

Yes

Work and Not-work the interlock switch (Air purifying device) using something like a screw driver, and measure the resistance between CN1R1 ① and ② on the indoor electronic control P.C. board. Does the interlock switch (Air purifying device) function? — **No** → Replace the interlock switch (Air purifying device).

Yes

Keep the interlock switch (Air purifying device) Not-work (close) using something like a screw driver. Turn ON the power supply. Is the voltage between CN1T1① (+) and ②(GND) on the electronic control P.C. board) 0V with the unit stopping? (Refer to 10-7.) — **No** 12.5 V DC is generated. → Replace the indoor electronic control P.C. board.

Yes

Set the AIR PURIFYING power failure mode recall function. (Refer to 10-2.2)

When AIR PURIFYING power turns ON by pressing PURIFIER button once, is there 12.5 V DC between CN1T1 ①(+) and ②(GND)? — **No** → Replace the indoor electronic control P.C. board, after check of the wiring of CN1T1 on the indoor electronic control P.C. board.

Yes

Replace the air purifying device.

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F Electromagnetic noise enters into TV sets or radios

Is the unit earthed? — **No** → Earth the unit.

Yes

Is the distance between the antennas and the indoor unit within 3 m, or is the distance between the antennas and the outdoor unit within 3 m? — **Yes** → Extend the distance between the antennas and the indoor unit, and/or the antennas and the outdoor unit.

No

Is the distance between the TV sets or radios and the indoor unit within 1 m, or is the distance between the TV sets or radios and the outdoor unit within 3 m? — **Yes** → Extend the distance between the TV sets and/or radios and the indoor unit, or the TV sets or radios and the outdoor unit.

No

Are the antennas damaged? Is the coaxial cable damaged? Is there any poor contact in the antenna wiring? — **Yes** → Replace or repair the antenna. Replace or repair the coaxial cable.

No

Is the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas close? — **Yes** → Extend the distance between the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas.

No

Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).
Check the following before asking for service.
1. Devices affected by the electromagnetic noise
   TV sets, radios (FM/AM broadcast, shortwave)
2. Channel, frequency, broadcast station affected by the electromagnetic noise
3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
4. Layout of:
   indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, earth wire, antennas, wiring from antennas, receiver
5. Electric field intensity of the broadcast station affected by the electromagnetic noise
6. Presence or absence of amplifier such as booster
7. Operation condition of air conditioner when the electromagnetic noise enters in
   1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
   2) Within 3 minutes after turning ON the power supply, press STOP/OPERATE (OFF/ON) button on the remote controller for power ON, and check for the electromagnetic noise.
   3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
   4) Press STOP/OPERATE (OFF/ON) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

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10-7. TEST POINT DIAGRAM AND VOLTAGE

Indoor power P.C. board, Indoor electronic control P.C. board, Display and receiver P.C. board, Switch buzzer P.C. board

MSZ-LN25VGW   MSZ-LN35VGW   MSZ-LN50VGW   MSZ-LN60VGW
MSZ-LN25VGV   MSZ-LN35VGV   MSZ-LN50VGV   MSZ-LN60VGV
MSZ-LN25VGB   MSZ-LN35VGB   MSZ-LN50VGB   MSZ-LN60VGB
MSZ-LN25VGR   MSZ-LN35VGR   MSZ-LN50VGR   MSZ-LN60VGR

Indoor power P.C. board

Fuse (F11)

Varistor (NR11)

Connector Terminal Block (CN201)

Indoor fan motor (CN211)
⑥ (+)0 or 15 V DC
⑤ (+)3-6 V DC
④ 15 V DC
③ (−) GND (high-voltage DC)
① 325 V DC

Resistor (R111) (**MSZ-LN25/35/60**)

Reactor (L112) (**MSZ-LN50**)

GND

Connector to indoor electronic control P.C. board (CN202)

12 V DC

5 V DC

Room temperature thermistor (RT11)
Indoor coil thermistor (RT12, RT13)
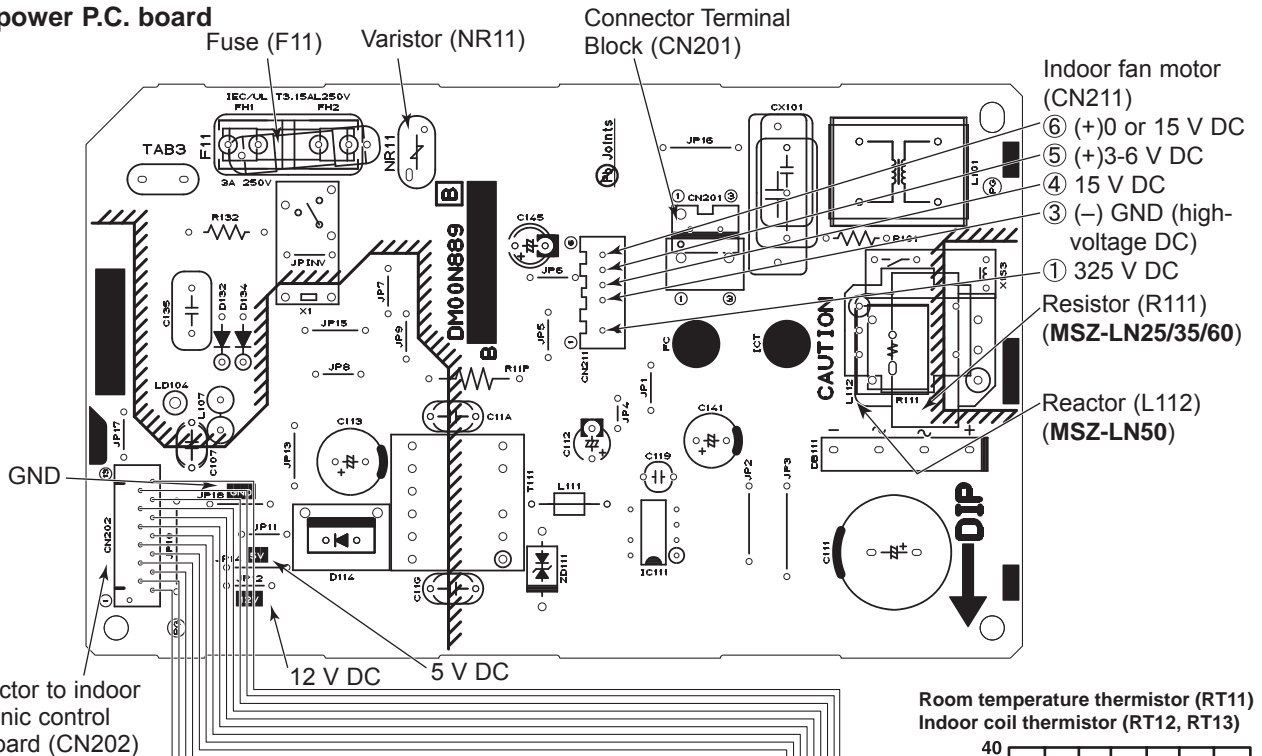
Indoor electronic control P.C. board

Air purifying device (CN1T1)

Interlock switch (CN2T1)

Timer short mode point TB (Refer to 8-1.)

GND   5 V DC

12 V DC

Indoor coil thermistor RT12, RT13 (CN112)

Switch buzzer P.C. board
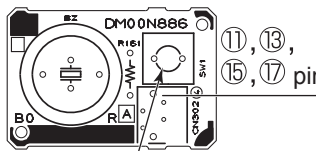
⑪, ⑬, ⑮, ⑰ pin

Emergency operation switch (E.O.SW) (SW1)

i-see SENSOR motor (MT) ②,④,⑥,⑧,⑩ pin

i-see SENSOR ⑫,⑭,⑯,⑱ pin

⑲,㉒-㉖ pin
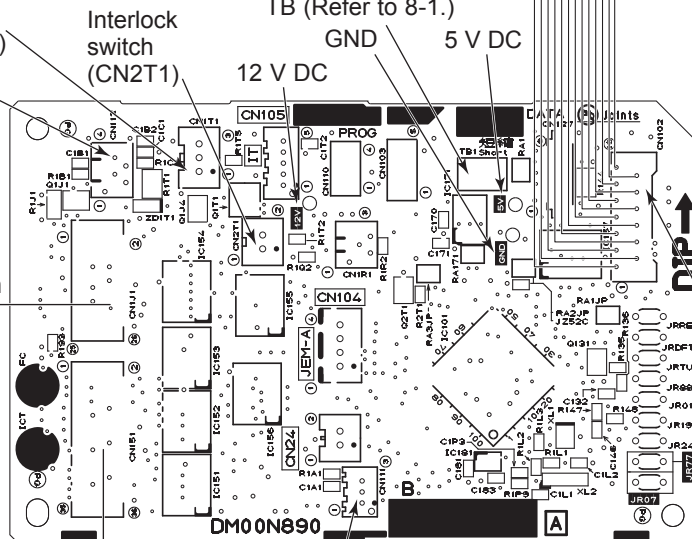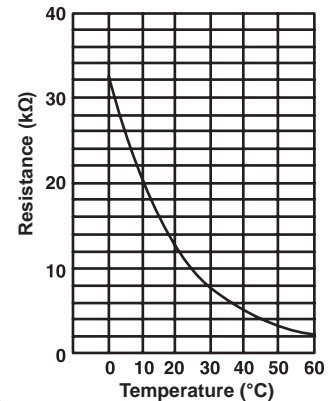
Connector to indoor power P.C. board (CN102)

To disable "Auto restart function", cut the Jumper wire to JR77. (Refer to 8-4.)

Room temperature thermistor RT11 (CN111)

Van motor (MV1) ③,⑤,⑦,⑨,⑪-㉑,㉓,㉕,㉗,㉙,㉛-㊱ pin (horizontal)

Van motor (MV2) ②,④,⑥,⑧,⑩,㉒,㉔,㉖,㉘,㉚ pin (vertical)

Display and receiver P.C. board board

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<"Terminal with locking mechanism" Detaching points>

The terminal which has the locking mechanism can be detached as shown below.
There are 2 types (Refer to (1) and (2)) of the terminal with locking mechanism.
The terminal without locking mechanism can be detached by pulling it out.
Check the shape of the terminal before detaching.
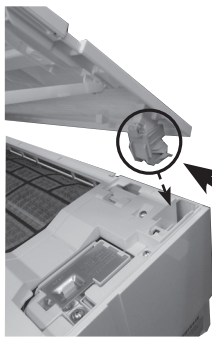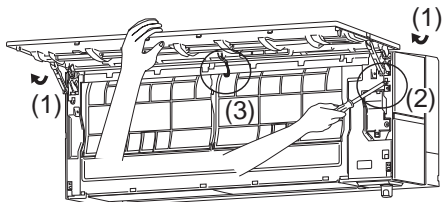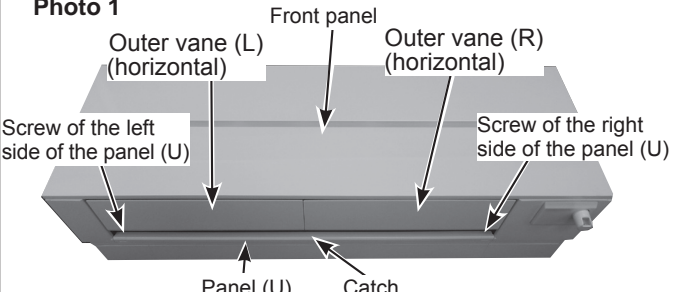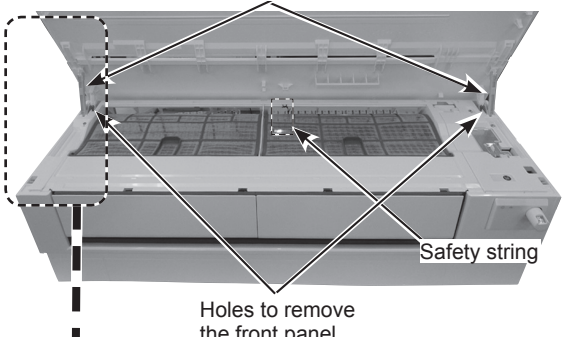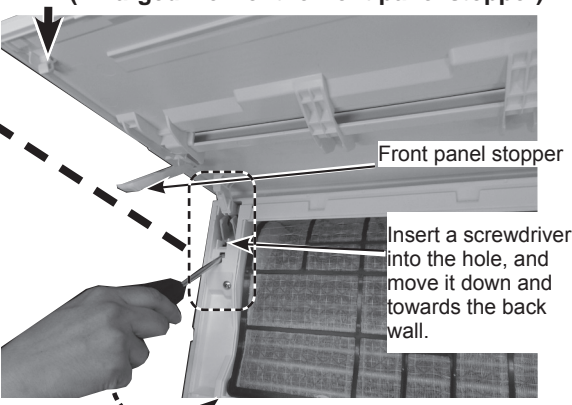
(1) Slide the sleeve and check if there is a locking lever or not.

Sleeve

Locking lever

①Slide the sleeve.
②Pull the terminal while pushing the locking lever.

(2) The terminal with this connector has the locking mechanism.
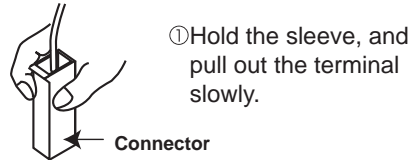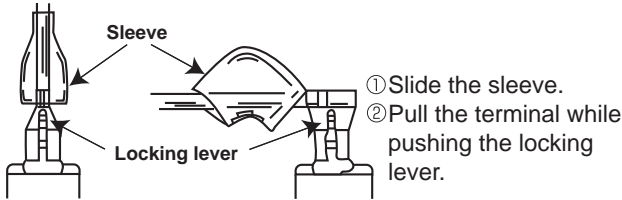
①Hold the sleeve, and pull out the terminal slowly.

Connector

MSZ-LN25VGW	MSZ-LN35VGW	MSZ-LN50VGW	MSZ-LN60VGW
MSZ-LN25VGV	MSZ-LN35VGV	MSZ-LN50VGV	MSZ-LN60VGV
MSZ-LN25VGB	MSZ-LN35VGB	MSZ-LN50VGB	MSZ-LN60VGB
MSZ-LN25VGR	MSZ-LN35VGR	MSZ-LN50VGR	MSZ-LN60VGR

NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE	PHOTOS/FIGURES
1. Removing the front panel and the panels (U/R/L/F) **Removing the front panel (Photos 1, 2)** (1) Hold the front panel and open it. (2) Insert a screwdriver deeply into the holes to remove the front panel. Pry off the right and left arm holders by moving the screwdriver down and towards the back wall (Photo 2-1). (3) Remove the safety string from the center of the panel (F). **NOTE:** Hold the panel with your hand while detaching it to avoid injury. (Figure 1) **Photo 2-2** **Figure 1**	**Photo 1** Outer vane (L) (horizontal) — Front panel — Outer vane (R) (horizontal) Screw of the left side of the panel (U) — Screw of the right side of the panel (U) Panel (U) — Catch **Photo 2** — Front panel stopper Safety string Holes to remove the front panel **Photo 2-1** **(Enlarged view of the front panel stopper)** Front panel stopper Insert a screwdriver into the hole, and move it down and towards the back wall.

OPERATING PROCEDURE	PHOTOS/FIGURES

How to install the front panel (Photos 1, 2, 3)
(1) Attach the right and left arm holders (Photo 2).
(2) Install the front panel to the indoor unit.
(3) Attach the safety string to the center of the panel (F).
(4) Push the locations indicated by the arrows firmly to close the front panel (Figure 2).

Removing the panel (U) (Photo 1)
(1) Remove the front panel.
(2) Insert a flat tool such as a ruler into the groove of the stopper of outer vane (R) (horizontal). Slide the tool and remove the outer vanes (R) (horizontal). Remove the outer vane (L) (horizontal) in the same manner.
(3) Remove the 2 screw caps on the right and left sides of the panel (U), and remove the 2 screws.
(4) Disengage the catch on the center of the panel (U), and pull it toward you to remove.

How to install the panel (U) (Photo 1)
(1) Press the center of the panel (U) from the front to snap into place.
(2) Install the 2 screws in the right and left sides of the panel (U), and cover them with 2 screw caps.

Removing the panel (R) (Photos 1, 2, 3)
(1) Remove the front panel and the outer vanes (R) (L) (horizontal).
(2) Remove the panel (U).
(3) Remove the 2 screws of the panel (R), and pull the top of the panel (R) toward you to remove.

How to install the panel (R) (Photos 1, 2, 3)
(1) Install the panel (R) from the bottom to the top.
(2) Install the 2 screws in the panel (R).

Removing the panel (L) (Photos 1, 2, 3)
(1) Remove the front panel and the outer vanes (R) (L) (horizontal).
(2) Remove the panel (U).
(3) Remove the screw of the panel (L), and pull the top of the panel (L) toward you to remove.

How to install the panel (L) (Photos 1, 2, 3)
(1) Install the panel (L) from the bottom to the top.
(2) Install the screw in the panel (L).

Removing the panel (F) (Photo 3)
(1) Remove the front panel and the outer vanes (R) (L) (horizontal).
(2) Remove the panels (U) (R) (L).
(3) Remove the Wi-Fi interface on the right side of the panel (F). Pull out its cable, and remove the cable tie (refer to 2).
(4) Remove the panel (F) from the bottom to the top.

How to install the panel (F)
(1) Install the panel (F) from the top to the bottom.
(2) Install the Wi-Fi interface.
(3) Install the panels (U) (R) (L).
(4) Install the outer vanes (R) (L) (horizontal) and the front panel.

Figure 2

Photo 3

Screw of the panel (L)   Panel (F)   Screws of the panel (R)

Panel (L)   Panel (R)

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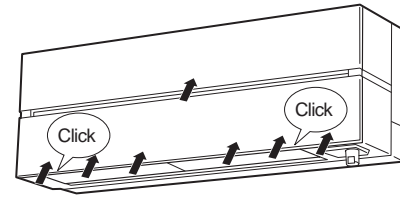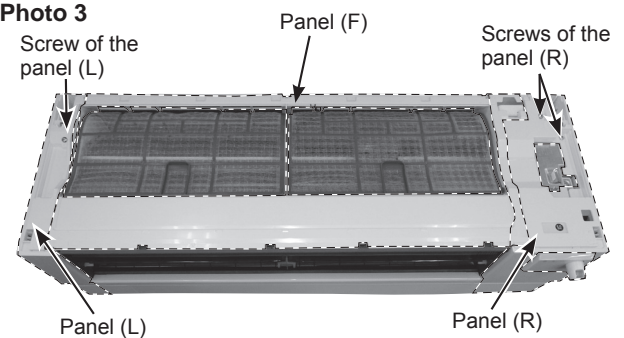
OPERATING PROCEDURE	PHOTOS/FIGURES

2. Removing the Wi-Fi interface (Photos 4, 8)
(1) Remove the front panel and the panels (U) (R) (L).
(2) Remove the Wi-Fi interface on the right side of the panel (F). Pull out its cable, and remove the cable tie, then remove the panel (F).
(3) Remove the screw of the V.A. clamp and remove the V.A. clamp.
(4) Remove the screw of the electrical cover, and remove the electrical cover.
(5) Disconnect the following connector (Photo 8):
  <Indoor electronic control P.C. board>
  CN110 (Wi-Fi interface)
(6) Remove the cable of Wi-Fi interface from the water cover.
 	
  How to install the Wi-Fi interface (Photo 4)
  Note: Install the Wi-Fi interface before installing the panel (R).
(1) Install the panel (F).
(2) Fasten the cable of Wi-Fi interface to the part Ⓐ of the panel (F) with a cable tie.
(3) Stow the cable of Wi-Fi interface in the area Ⓑ.
(4) Attach the Wi-Fi interface so its cable side faces away from you.
(5) Fasten the cable of Wi-Fi interface to the water cover.
(6) Connect the connector of Wi-Fi interface (CN110) to the indoor electronic control P.C. board.
(7) Install the electrical cover, and install the screw in the electrical cover.
(8) Install the V.A. clamp, and install the screw in the V.A. clamp.
(9) Install the panel (R).
(10) Install the panels (L) (U).
	Photo 4
	
	Wi-Fi interface Ⓑ Ⓐ
	Lead wires of the air purifing device
	Catch of the water cover
	V.A. clamp
	Screw of the V.A. clamp
	Cable of Wi-Fi interface
	Lead wires of the indoor coil thermistor
	
	Water cover
	
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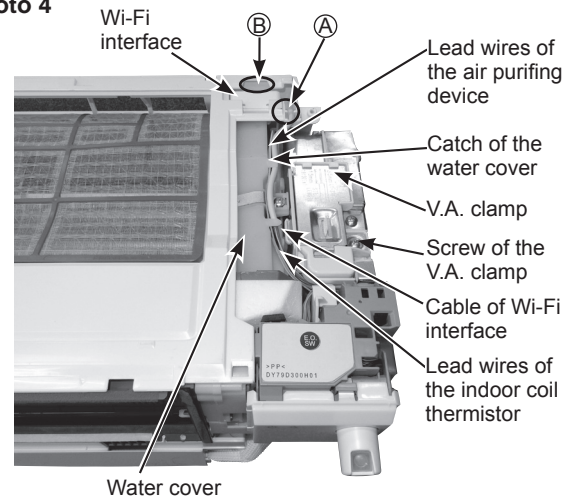
OPERATING PROCEDURE	PHOTOS/FIGURES

3. Removing the indoor electrical box (Photos 4, 5, 6, 7, 8)

(1) Remove the front panel, the outer vanes (R) (L) (horizontal), and the panels (U) (R) (L) (F) (refer to 1).

(2) Remove the lead wires of indoor coil thermistor, lead wires of air purifying device, and cable of Wi-Fi interface from the water cover (Photo 4).

(3) Remove the 2 screws of the CLR earth plate.

(4) Disengage the catches of the water cover, and remove the water cover.

(5) Remove the corner box (R) (Photo 5).

(6) Remove the screw of the V.A. clamp, and remove the V.A. clamp (Photo 4).

(7) Remove the screw of the electrical cover, and remove the electrical cover (Photo 6).

(8) Disconnect the following connectors (Photo 8):
    <Indoor electronic control P.C. board>
    CN1J1 (DISPLAY AND i-see SENSOR ASSEMBLY)
    CN2T1 (Limit switch)

(9) Remove the DISPLAY AND i-see SENSOR ASSEMBLY (Photo 7).

(10) Disconnect the following connector (Photo 8):
    <Indoor electronic control P.C. board>
    CN110 (Wi-Fi interface)

(11) Remove the Wi-Fi interface (refer to 2).

(12) Remove the screw of the electrical box (Photo 7).

(13) Disconnect the following connectors (Photo 8):
    <Indoor power P.C. board>
    CN211 (Indoor fan motor)
    <Indoor electronic control P.C. board>
    CN151 (Vane motors)
    CN112 (Indoor coil thermistor)
    CN1T1 (Air purifying device)

(14) Remove the electrical box.

Photo 5

Corner box (L)　　　Corner box (R)

Photo 6

Screws of the CLR earth plate

Electrical cover

Screw of the electrical cover

Screw of the terminal block

Photo 7

(Refer to Photo 11)

DISPLAY AND i-see SENSOR ASSEMBLY

Screw of the electrical box

Remove the DISPLAY AND i-see Sensor ASSEMBLY to the direction of ⟵.

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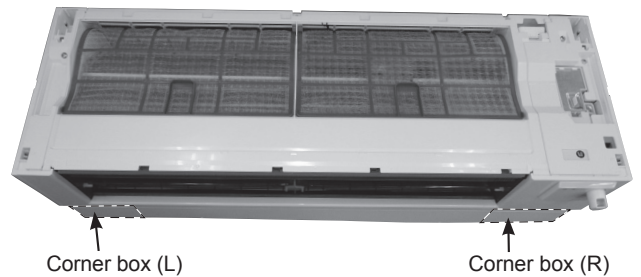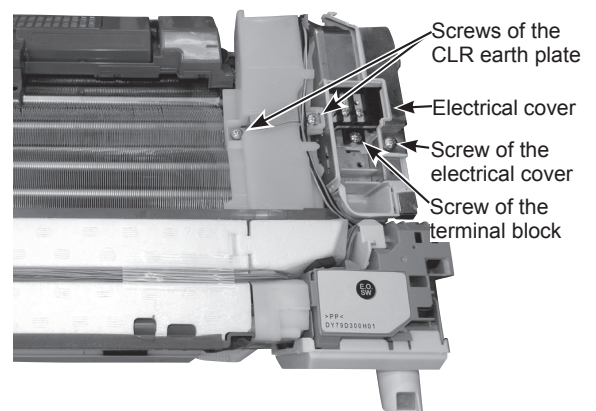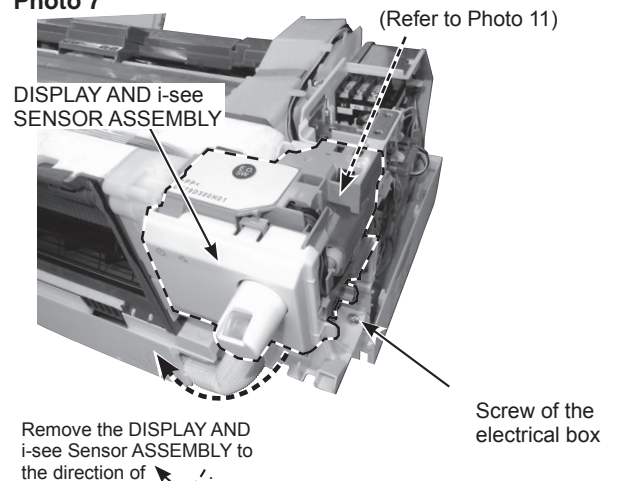
OPERATING PROCEDURE	PHOTOS/FIGURES

4. Removing the indoor electronic control P.C. board, the indoor power P.C. board, the indoor terminal block, and the room temperature thermistor
(1) Remove the electrical box (refer to 3).
 	
Removing the indoor terminal block (Photos 6, 8)
(2) Remove the screw of the terminal block. (Photo 6)
(3) Disconnect the following connector:
    \<Indoor power P.C. board>
    CN202 (To the indoor electronic control P.C. board)
(4) Remove the heat sink cover.
(5) Disconnect the connectors of the indoor terminal block (TAB3 and CN201).
(6) Disconnect the earth wire (LD104) from the erth plate.
 	
Removing the indoor electronic control P.C. board and the indoor power P.C. board (Photo 8)
(2) Disconnect all the connectors on the indoor electronic control P.C. board and the indoor power P.C. board.
(3) Remove the indoor electronic control P.C. board and the indoor power P.C. board.
 	
Removing the room temperature thermistor (Photo 8)
(2) Disconnect the following connector:
    CN111 (Room temperature thermistor)
(3) Remove the room temperature thermistor.
	Photo 8 (Enlarged view of the indoor electronic control P.C.bard)
	
	Room temperature thermistor

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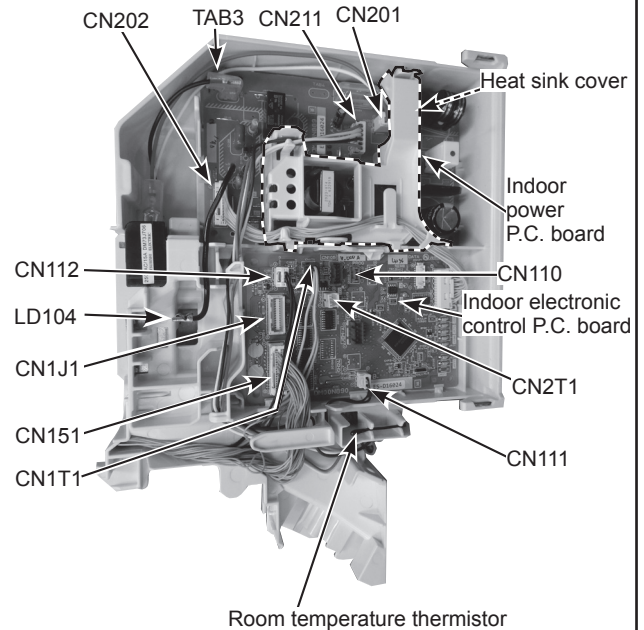
OPERATING PROCEDURE	PHOTOS/FIGURES

5. Removing the DISPLAY AND i-see SENSOR ASSEMBLY, the switch buzzer P.C. board, the display and receiver P.C. board, and the inter-lock switch (Photo 9)
  (1) Disengage the 4 catches of the display cover, and remove the display cover (Photo 9-1).
  (2) Remove the lead wires of the DISPLAY AND i-see SENSOR ASSEMBLY from the hooks (Photo 9-2).
  (3) Disengage the 4 catches of the switch holder, and remove the switch holder (Photo 9-3).
  (4) Turn over the switch holder. Remove the lead wires of the switch buzzer P.C. board, the display and receiver P.C. board, and the interlock switch from the hook. Remove the switch buzzer P.C. board, the display and receiver P.C. board, and the interlock switch (Photo 9-4).

Photo 9 (Details of the display, DISPLAY AND i-see SENSOR ASSEMBLY, and board in the switch holder)

Photo 9-3

Catches

Switch holder

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DY79D300H01

Top view of DISPLAY AND i-see SENSOR ASSEMBLY

Photo 9-4

Display and receiver P.C. board

Switch buzzer P.C. board

Interlock switch

Switch holder

DISPLAY AND i-see SENSOR ASSEMBLY

Display cover

Exploded view of display cover and DISPLAY AND i-see SENSOR ASSEMBLY (Switch buzzer P.C. board, display and receiver P.C. board)

Photo 9-1

Catches

Display cover

Catches

Front view of DISPLAY AND i-see SENSOR ASSEMBLY

Photo 9-2

hooks

Right side view of DISPLAY AND i-see SENSOR ASSEMBLY

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OPERATING PROCEDURE	PHOTOS/FIGURES

6. Removing the outer vane motors (horizontal) (Photos 8, 10, 11, 12, 13)

(1) Remove the front panel, the outer vanes (R) (L)(horizontal), the panels (U) (R) (L) (F), the corner boxes (R) (L), Wi-Fi interface, DISPLAY and i-see SENSOR ASSEMBLY, V.A. clamp, and the electrical cover.

(2) Remove the following connector (Photo 8):
<Indoor electronic control P.C. board>
CN151 (Vane motors)

(3) Pull out the drain hose from the nozzle assembly.

(4) Pull and remove the nozzle assembly (catches on left, right, and center) (Photo 10).

(5) Cut off the cable tie to secure the lead wires on the right side of the nozzle assembly (Photo 12).

(6) Remove the tape to secure the lead wires and the aluminum tape on the front of the nozzle assembly (Photo 11).

Removing outer vane motor (R) (horizontal) (Photo 12)

(7) Loosen the lead wires, and disconnect the connector of the outer vane motor (R) (horizontal).

(8) Remove the 2 screws of the outer vane motor (R) (horizontal).

(9) Remove the outer vane motor (R) (horizontal).

Removing outer vane motor (L) (horizontal) (Photo 13)

(10) Loosen the lead wires, and disconnect the connector of the outer vane motor (L) (horizontal).

(11) Remove the 2 screws of the outer vane motor (L) (horizontal).

(12) Remove the outer vane motor (L) (horizontal).

Photo 10

Photo 13   Photo 12

Catches of nozzle assembly (3 places)
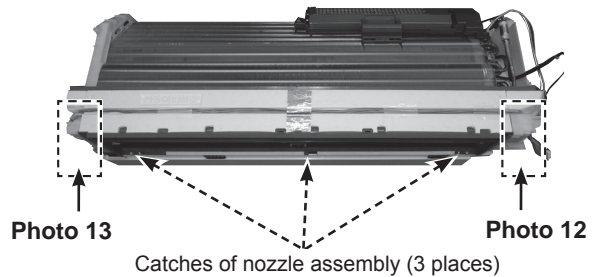
Photo 11 (Front view of nozzle assembly)

Aluminum tape

Tape to secure the lead wires
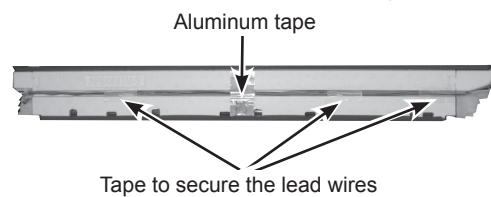
Photo 12   Outer vane motor (R) (horizontal)

Cable tie

Outer vane motor (R) (horizontal)

Screws
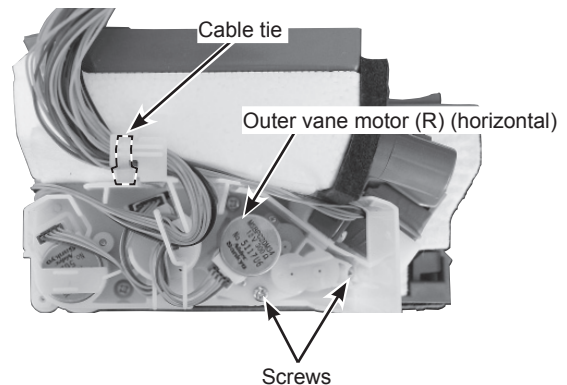
Photo 13   Outer vane motor (L) (horizontal)

Outer vane motor (L) (horizontal)

Screws

OPERATING PROCEDURE	PHOTOS/FIGURES
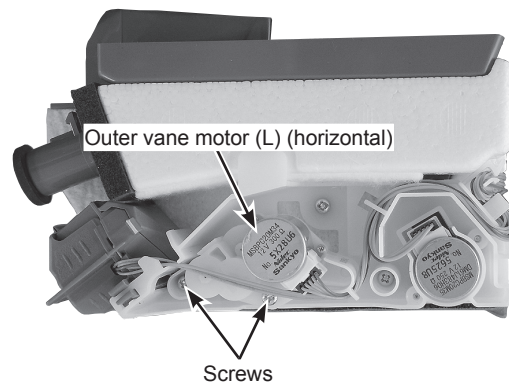
7. Removing the vane motor units (L) (R) (vertical) and the vane motors (horizontal)

(1) Remove the front panel, the outer vanes (R) (L) (horizontal), the inner vanes (R) (L), the vane slide assembly, the panels (U) (R) (L) (F), the corner boxes (R) (L), Wi-Fi interface, DISPLAY and i-see SENSOR ASSEMBLY, V.A. clamp, and the electrical cover.

(2) Remove the panel (F) (Photo 3).

(3) Remove the following connector (Photo 8):
<Indoor electronic control P.C. board>
CN151 (Vane motors)

(4) Pull out the drain hose from the nozzle assembly. Pull and remove the nozzle assembly (catches on left, right, and center) (Photo 10).

(5) Cut off the cable tie to secure the lead wires on the right side of the nozzle assembly (Photo 12).

(6) Remove the tape to secure the lead wires and the aluminum tape on the front of the nozzle assembly. (Photo 11)

Removing the vane motor (R) (horizontal) and the vane motor (horizontal) (Photo 14, 15)

(7) Remove the 3 screws of the vane motor unit (R) (horizontal) and remove the lead wires of the vane motor (R) (vertical), the vane motor(R) (horizontal) and the vane motor (horizontal).

(8) Remove the 2 screws of the vane motor (R) (horizontal) from the backside of the vane motor unit (R) (horizontal), and remove the vane motor (R) (horizontal).

(9) Remove the 2 screws of the vane motor (horizontal) from the backside of the vane motor unit (R) (horizontal), and remove the vane motor (horizontal).

Removing the vane motor unit (R) (vertical) (Photo 15)

(10) Disengage the link of the vane motor unit (R) (vertical).

(11) Remove the screw indicated in , and remove the vane motor unit (R) (vertical).

Removing the vane motor (L) (horizontal) (Photo 16)

(12) Disengage the link of the vane motor unit (L) (vertical).

(13) Remove the 3 screws indicated in (Photo 16).

(14) Remove the 2 screws of the vane motor (L) (horizontal) from the backside of the vane motor unit (L) (horizontal), and remove the vane motor (horizontal).

Removing the vane motor unit (L) (vertical) (Photo 17)

(15) Disengage the catch of the vane motor unit (L) (vertical), and remove the vane motor unit (L) (vertical).

Photo 14

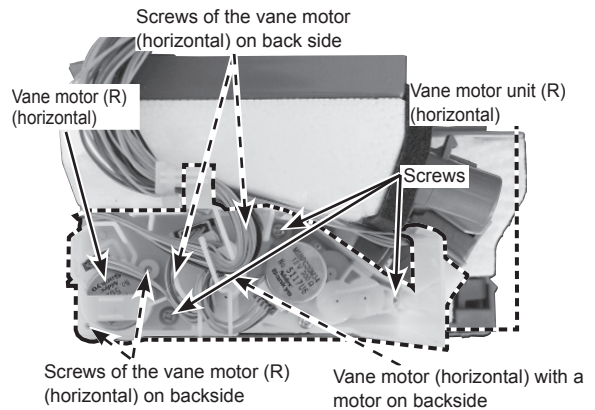Screws of the vane motor (horizontal) on back side

Vane motor (R) (horizontal)

Vane motor unit (R) (horizontal)

Screws

Screws of the vane motor (R) (horizontal) on backside

Vane motor (horizontal) with a motor on backside

Photo 15   Vane motor unit (R) (vertical)

Vane motor unit (R) (vertical)

Screw of vane motor (R) (vertical)

Link

Photo 16

Vane motor unit (L) (horizontal)

Screws of the vane motor (L) (horizontal) on backside

Catch

Screws

Vane motor (L) (horizontal)

Detach the vane motor units (L) (horizontal and vertical). Then move them to the direction of , and remove the link of the vane motor unit (L) (vertical).
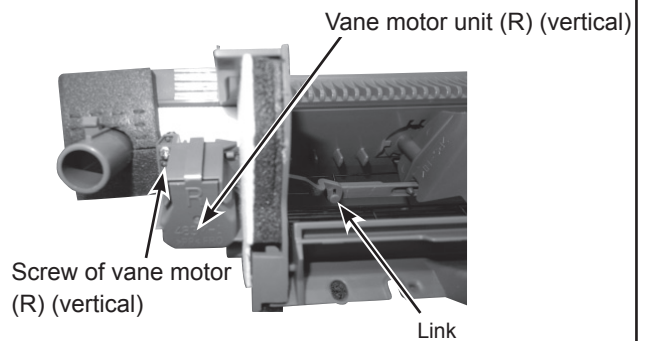
Photo 17   Vane motor unit (L) (vertical)

Vane motor unit (L) (vertical)

Link

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OPERATING PROCEDURE	PHOTOS/FIGURES
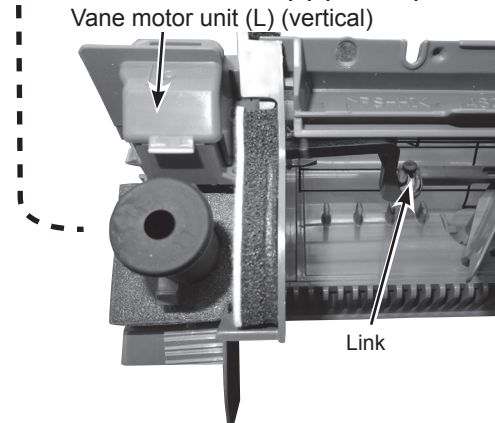
OPERATING PROCEDURE

8. Removing the air purifying device (Photo 8, 18)
 (1) Remove the front panel, the outer vanes (R) (L)(horizontal), the panels (U) (R) (L) (F), the corner box (R), V.A. clamp and the electrical cover.
 (2) Remove the lead wires from the water cover.
 (3) Disconnect the following connector (Photo 8):
  <Indoor electronic control P.C. board>
  CN1T1 (Air purifying device)
 (4) Remove the screw of the air purifying device support.
 (5) Remove the air purifying device support.

9. Removing the line flow fan, the indoor fan motor assembly, the indoor coil thermistor, and the heat exchanger (Photo 4, 18, 19, 20, 21, 22)
 (1) Remove the front panel, the outer vanes (R) (L)(horizontal), the panels (U) (R) (L) (F), and the corner boxes (R) (L), Wi-Fi interface, DISPLAY and i-see SENSOR ASSEMBLY, the electrical box, the nozzle assembly and the air purifying device.
 (2) Loosen the screw inside the right side of the line flow fan (Photo 19).
 (3) Remove the 3 screws of the fan motor assembly. Pull the fan motor assembly slightly toward you, and remove it by pulling to the right (Photo 20).
 (4) Remove the indoor coil thermistor from the heat exchanger.
 (5) Remove the 2 screws of the hairpin holder on the left side of the heat exchanger. Raise the left side of the heat exchanger, and pull the line flow fan to the lower left to remove (Photo 21).
 (6) Disengage the 2 catches on the right side of the heat exchanger, and remove the heat exchanger (Photo 22).
 *1 When attaching the line flow fan, screw the line flow fan so 4 mm gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).
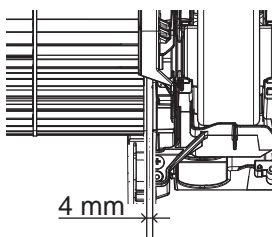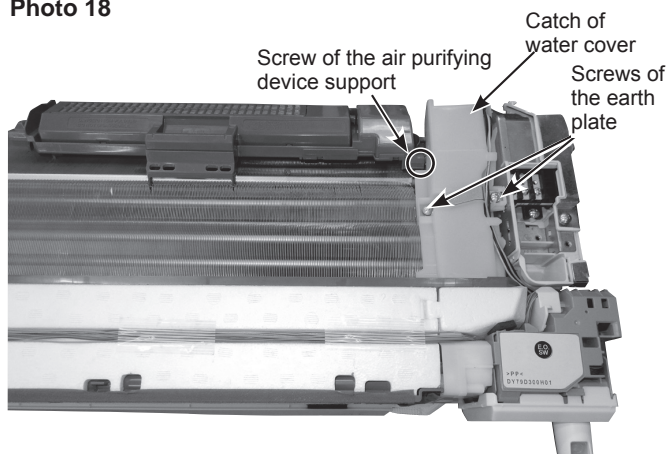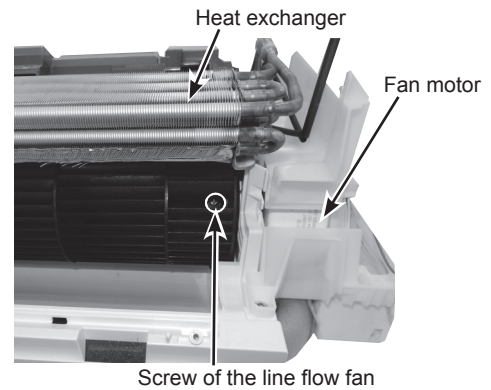
Figure 1

4 mm

Photo 18

Screw of the air purifying device support
Catch of water cover
Screws of the earth plate

PHOTOS/FIGURES

Photo 19

Heat exchanger
Fan motor
Screw of the line flow fan

Photo 20

Screws of the fan motor assembly
Fan motor assembly

Photo 21

Heat exchanger
Hairpin holder
Screws of the left side of the heat exchanger

Photo 22

Catches
Remove the heat exchanger while slightly raising and pulling it outward to disengage the catches.

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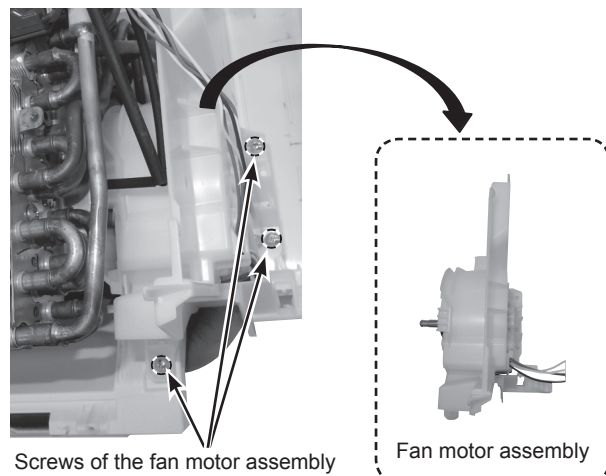
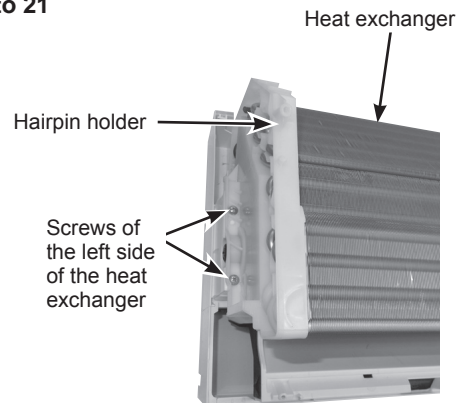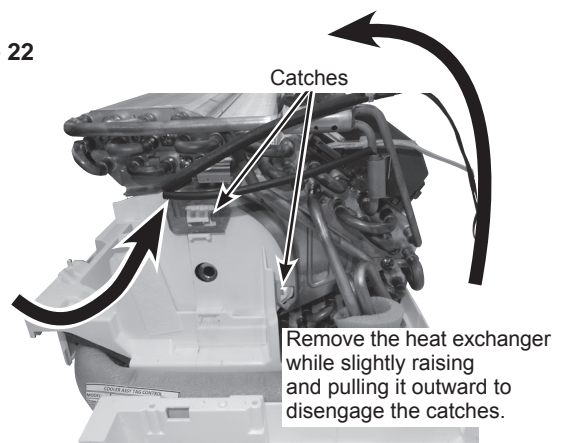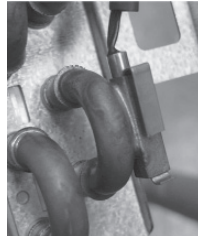## Fixing the indoor coil thermistor

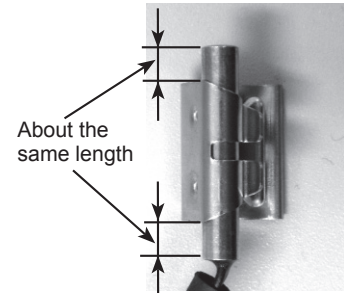※ There are 2 forms of parts for fixing the indoor coil thermistor.
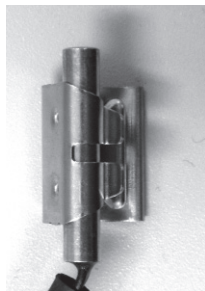
Clip shape

Holder shape

When fixing the indoor coil thermistor to the clip-shape/holder-shape part, the lead wire should point down.

About the same length

Position and procedure for mounting the clip-shape part

1. Set the indoor coil thermistor in the center of the clip-shape part.

2. Check the (marked) mounting position.

3. Mount the clip-shape part.

NOTE:
- Take care to avoid loss and accidental falling of the clip-shape part inside the unit.
- Mount the clip-shape part on the marked position.
- Do not pull the lead wire when removing the indoor coil thermistor.

OBH766A

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Specifications are subject to change without notice.